



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEE NO. 6

# Budget Estimates 2021-2022

Report 15

June 2022

6



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Portfolio Committee No. 6 - Transport

# **Budget Estimates 2021-2022**

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Report no. 15.**

Budget Estimates 2021-2022.

"June 2022"

Chair: Ms Abigail Boyd, MLC.



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## Terms of reference

1. That the Budget Estimates and related papers for the financial year 2021-2022 presenting the amounts to be appropriated from the Consolidated Fund be referred to the Portfolio Committees for inquiry and report.
2. That, further to the resolution of the House of 11 November 2020 adopting the 2021 sitting calendar, the 2021-2022 initial budget estimates hearings be scheduled as follows:

**Day One: Monday 16 August 2021**

PC 5 Counter Terrorism and Corrections  
PC 7 Planning and Public Spaces

**Day Two: Tuesday 17 August 2021**

PC 2 Health and Medical Research  
PC 1 Special Minister of State, Public Service and Employee Relations, Aboriginal Affairs and the Arts

**Day Three: Wednesday 18 August 2021**

PC 3 Education and Early Childhood Learning  
PC 4 Agriculture and Western New South Wales  
PC 1 The Legislature

**Day Four: Thursday 19 August 2021**

PC 7 Local Government  
PC 2 Mental Health, Regional Youth and Women

**Day Five: Friday 20 August 2021**

PC 1 Treasury  
PC 6 Customer Service and Digital

**Day Six: Monday 23 August 2021**

PC 7 Energy and Environment  
PC 5 Attorney General and Prevention of Domestic and Sexual Violence

**Day Seven: Tuesday 24 August 2021**

PC 1 Jobs, Investment, Tourism and Western Sydney  
PC 6 Regional Transport and Roads

**Day Eight: Wednesday 25 August 2021**

PC 3 Skills and Tertiary Education  
PC 5 Sport, Multiculturalism, Seniors and Veterans

**Day Nine: Thursday 26 August 2021**

PC 6 Transport and Roads  
PC 1 Premier

**Day Ten: Friday 27 August 2021**  
 PC 4 Water, Property and Housing  
 PC 5 Families, Communities and Disability Services

**Day Eleven: Monday 30 August 2021**  
 PC 6 Better Regulation and Innovation  
 PC 4 Regional New South Wales, Industry and Trade

**Day Twelve: Tuesday 31 August 2021**  
 PC 5 Police and Emergency Services  
 PC 1 Finance and Small Business

3. That for the purposes of the Budget Estimates inquiry 2021-2022:
- (a) for each scheduled day of the initial and further rounds of hearings:
    - (i) each portfolio, except The Legislature, be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 12.30 pm, and from 2.00 pm to 5.45 pm, with an additional 15 minutes reserved for government questions for each of the morning and afternoon sessions,
    - (ii) the portfolio of The Legislature be examined concurrently by Opposition, Crossbench and Government members from 9.30 am until 12.30 pm,
  - (b) the committees must hear evidence in public,
  - (c) the committees may ask for explanations from ministers, parliamentary secretaries or officers of departments, statutory bodies or corporations, relating to the items of proposed expenditure,
  - (d) witnesses, including ministers, may not make an opening statement before the committee commences questions,
  - (e) members may lodge supplementary questions with the committee clerk by 5.00 pm within two business days following a hearing, and
  - (f) answers to questions on notice and supplementary questions are to be published, except those answers for which confidentiality is requested, after they have been circulated to committee members.
4. That the committees present a final report to the House by 30 June 2022.

The terms of reference were referred to the committee by the Legislative Council on 23 June 2021.<sup>1</sup>

<sup>1</sup> *Minutes*, NSW Legislative Council, 23 June 2021, pp 2348-2349. The Terms of reference were further amended - *Minutes*, NSW Legislative Council, 12 October 2021, pp 2401-2404; *Minutes*, NSW Legislative Council, 14 October 2021, p 2488; *Minutes*, NSW Legislative Council, 21 October 2021, p 2579; *Minutes*, NSW Legislative Council, 16 November 2021, p 2713; *Minutes*, NSW Legislative Council, 23 February 2022, pp 2969-2970; *Minutes*, NSW Legislative Council, 29 March 2022, pp 3121-3122; *Minutes*, NSW Legislative Council, 30 March 2022, p 3146.

## Committee details

### Committee members

<b>Ms Abigail Boyd MLC</b>	The Greens	<i>Chair</i>
<b>The Hon Mark Banasiak MLC</b>	Shooters, Fishers and Farmers Party	<i>Deputy Chair</i>
<b>The Hon Wes Fang MLC</b>	The Nationals	
<b>The Hon John Graham MLC</b>	Australian Labor Party	
<b>The Hon Shayne Mallard MLC</b>	Liberal Party	
<b>The Hon Daniel Mookhey MLC</b>	Australian Labor Party	
<b>The Hon Chris Rath MLC</b>	Liberal Party	

### Non-substantive members who attended the hearings

<b>The Hon Lou Amato MLC</b>	Liberal Party
<b>The Hon Mark Buttigieg MLC</b>	Australian Labor Party
<b>The Hon Anthony D'Adam MLC</b>	Australian Labor Party
<b>Ms Cate Faehrmann MLC</b>	The Greens
<b>The Hon Scott Farlow MLC</b>	Liberal Party
<b>The Hon Sam Farraway MLC</b>	The Nationals
<b>Mr Justin Field MLC</b>	Independent
<b>The Hon Don Harwin MLC</b>	Liberal Party
<b>The Hon Courtney Houssos MLC</b>	Australian Labor Party
<b>The Hon Taylor Martin MLC</b>	Liberal Party
<b>The Hon Daniel Mookhey MLC</b>	Australian Labor Party
<b>The Hon Mark Pearson MLC</b>	Animal Justice Party
<b>The Hon Peter Poulos MLC</b>	Liberal Party
<b>The Hon Adam Searle MLC</b>	Australian Labor Party
<b>The Hon Penny Sharpe MLC</b>	Australian Labor Party
<b>Mr David Shoebridge MLC</b>	The Greens
<b>The Hon Mick Veitch MLC</b>	Australian Labor Party

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## Chair's foreword

I am pleased to present this report on the Inquiry into Budget Estimates 2021-2022. This annual inquiry into the Budget Estimates ensures parliamentary oversight of the Budget, and provides an important mechanism for the accountability of the executive government to the Legislative Council.

Portfolio Committee No. 6 is responsible for the scrutiny of the following portfolio areas:

- Infrastructure, Cities and Active Transport
- Metropolitan roads, Women's Safety and Prevention of Domestic and Sexual Violence
- Regional Transport and Roads
- Transport, Veterans.

The key evidence gathering mechanism of this Inquiry is through the conduct of public hearings. This report lists the key issues raised during the hearings. Transcripts, tabled documents and additional answers provided after the hearings are published on the [Inquiry's webpage](#).

On behalf of the committee, I would like to thank the ministers and their officers who assisted the committee during this important inquiry. I am grateful to my fellow committee members and the secretariat staff for their contributions to the inquiry process.



Ms Abigail Boyd MLC  
**Chair**

## Chapter 1 Introduction

The Inquiry into Budget Estimates is one of the key mechanisms for parliamentary committees to scrutinise government expenditure, performance and effectiveness. It holds ministers and government officials to account and provides a greater level of transparency to the public.

The Inquiry is conducted annually by the Legislative Council's Portfolio Committees. Each committee examines the budget estimates of its responsible portfolios, with ministers and senior public servants as the primary witnesses. The evidence taking process of the Inquiry consists of answers provided during public hearings and answers to post-hearing written questions (known as supplementary questions). There is no provision for written submissions.

### Budget Estimates 2021-2022

- 1.1 On 11 November 2020 the House resolved that for the purposes of the Budget Estimates inquiry 2021-2022, initial hearings be scheduled over 12 days from 16 August to 20 August 2021, 23 August to 27 August 2021, and 30 to 31 August 2021, and that supplementary hearings be scheduled over five days from 25 October to 29 October 2021.<sup>2</sup>
- 1.2 The Budget Estimates resolution and schedule was subsequently agreed to by the House on 23 June 2021, referring the Budget Estimates and related papers for 2021-2022 to the Portfolio Committees for inquiry and report.<sup>2</sup> The budget estimates resolution establishing the Inquiry, which sets out the rules for the Inquiry, is reproduced on pages iv and v.
- 1.3 However, upon nearing the commencement of the initial hearings, the impact of the Delta variant of the Covid 19 virus was being felt through the community, and members of the Legislative Council agreed to defer the initial round of hearings and replace it with fully virtual hearings for eight key portfolio areas. These were: Premier, Treasury, Health, Customer Service and Digital, Education and Early Childhood Learning, Regional NSW, Industry and Trade, Police, and Transport and Roads. The House subsequently retrospectively resolved these arrangements on Tuesday 12 October 2021.<sup>3</sup> On the same day, the House also resolved to hold supplementary hearings over 9 days commencing 26 October 2021.<sup>4</sup>
- 1.4 In November 2021, the House resolved that for the purposes of the Budget Estimates inquiry 2021-2022 additional hearings be scheduled over 12 days from 28 February to 4 March 2022, 7 March to 11 March 2022, and 14 March to 15 March 2022.<sup>5</sup> The House subsequently resolved to hold the hearings over 13 days, commencing 28 February.<sup>6</sup> Due to significant flooding events affecting northern New South Wales occurring during this time, three hearings – Deputy Premier, Regional NSW and Police, Premier, and Emergency Services and Resilience were postponed. On 29 March 2022 the House resolved new hearing dates for these portfolios, and

<sup>2</sup> *Minutes*, NSW Legislative Council, 11 November 2020, p 1547; *Minutes*, NSW Legislative Council, 23 June 2021, p 2349.

<sup>3</sup> *Minutes*, NSW Legislative Council, 12 October 2021, p 2401.

<sup>4</sup> *Minutes*, NSW Legislative Council, 12 October 2021, p 2402.

<sup>5</sup> *Minutes*, NSW Legislative Council, 16 November 2021, p 2713.

<sup>6</sup> *Minutes*, NSW Legislative Council, 23 February 2022, p 2970.

also authorised each of the Portfolio Committees to hold further additional budget estimate hearings up to 30 May 2022.<sup>7</sup>

## Hearings

1.5 The committee held 10 public hearings as follows:

- Wednesday 25 August 2021 – Customer Service and Digital
- Friday 3 September 2021 – Transport and Roads
- Tuesday 26 October 2021 – Regional Transport and Roads
- Wednesday 27 October 2021 – Customer Service and Digital
- Wednesday 27 October 2021 – Better Regulation and Innovation
- Tuesday 2 November 2021 – Transport and Roads
- Tuesday 1 March 2022 – Metropolitan Roads, Women's Safety and the Prevention of Domestic Violence and Sexual Assault
- Friday 4 March 2022 – Transport, Veterans
- Monday 14 March 2022 – Infrastructure, Cities and Active Transport
- Wednesday 16 March 2022 – Regional Transport & Roads
- Monday 30 May 2022 - Transport

## Transcripts, questions on notice and supplementary questions

1.6 Transcripts of the hearings, questions taken on notice, supplementary questions and answers to these questions are available on the Budget Estimates web page at: [www.parliament.nsw.gov.au/budgetestimates](http://www.parliament.nsw.gov.au/budgetestimates).

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<sup>7</sup> *Minutes*, NSW Legislative Council, 29 March 2022, p 3121.

## Chapter 2 Issues raised during hearings

This chapter provides a brief summary of key issues raised during the hearings.

### Customer Service and Digital

**2.1** A hearing examining the portfolio of Customer Service and Digital was held on Wednesday 25 August 2021. The following issues were raised during the committee's examination of this portfolio:

- Service NSW COVID-19 business assistance grants
- Functions of Service NSW centres during COVID-19
- Protections for workers who have adverse reactions to vaccine
- Relocation of poker machine licences from regional areas to The Star casino
- Cybersecurity breaches experienced by Service NSW and the Department of Customer Service more generally
- NSW Audit Office report on managing cyber risks
- Implementation and progress of recommendations made by Portfolio Committee No.1 on cybersecurity
- Remediation process for underpayment of injured workers by icare.

**2.2** A hearing examining the portfolio of Customer Service and Digital was held on Wednesday 27 October 2021. The following issues were raised during the committee's examination of this portfolio:

- Functions of the State Insurance Regulatory Authority
- Service NSW data, including the number of check-ins per day
- Available data in the Service NSW app, and the use of push notifications to inform people they have visited a venue where a COVID-positive case has been determined
- Operation of suppressed ABNs
- Gambling harm reduction strategies
- Delayed licence tests at Service NSW
- Uptake of outdoor dining in Sydney CBD and other areas of NSW
- Money laundering in casinos.

## Transport and Roads

**2.3** A hearing examining the portfolio of Transport and Roads was held on Friday 3 September 2021. The following issues were raised during the committee's examination of this portfolio:

- COVID-19 exposure, rapid antigen testing, and vaccination for transport workers
- cancellation and reduction of public transport services
- cost, efficiency, capacity, performance and testing of new Emerald Class ferries
- the reinstatement of a ferry service at La Perouse and Kurnell, including the construction of new wharves
- disparities between northern and southern parts of the State's mobile speed camera program
- the proposed Yarra Bay cruise ship terminal
- WestConnex construction impacts
- plans for the electrification of ferries
- administration of the Transport Asset Holding Entity
- proposed changes to life jacket requirements on boats
- a proposed road-user charge for electric vehicles
- proposed property acquisitions associated with the Western Harbour Tunnel, WestConnex, Sydney Metro and Western Sydney Airport projects
- cost, network upgrade progress, safety and industrial action associated with the New Intercity Fleet trains
- budgetary allocations for koala underpasses associated with road infrastructure projects in south-west Sydney.

**2.4** A hearing examining the portfolio of Transport and Roads was held on Tuesday 2 November 2021. The following issues were raised during the committee's examination of this portfolio:

- Cracking discovered on Inner West trams and the action the NSW Government has taken to fix this
- Noise impact of the WestConnex project and what is being used as mitigation measures, as well as contracts for mitigation measures, including gag provisions to prevent residents talking to the media
- Reforms to the point to point industry, specifically the cancellation of taxi licences.
- Northern beaches tunnel project, costs and the benefits
- Toll road contracts across Sydney and how much drivers will be paying between now and 2060.
- Transitioning buses to electric and hydrogen fuels and the NSW Government's consultation process, cost, timeframes and business case plan

- Sydney trains transitioning to net zero emissions
- Conditions promised surrounding the WestConnex project and high speed buses on that road
- Parramatta Light Rail and delivering stage two of the project
- Safety of cyclists on roads, including driver awareness on safety and projects on cycling infrastructure
- Audit Office of NSW October 2021 performance review on rail freight and greater Sydney and the NSW Government's response to the findings and recommendations of this report
- Acquisition of land for transport projects and instances where non-disclosure agreements are required around the cost of acquisition
- Rail property assets held by the Transport Asset Holding Entity
- Disability standards on New South Wales public transport
- Yarra Bay wharf development and concerns they will be used as a cruise terminal
- Transport for NSW departmental re-structure
- Investigations on how Transport for NSW's data was accessed and information distributed to the dark web.

## Regional Transport and Roads

2.5 A hearing examining the portfolio of Regional Transport and Roads was held on Tuesday 26 October 2021. The following issues were raised during the committee's examination of this portfolio:

- The cluster budget for Transport, including public transport and road related expense allocations
- The regional road reclassification program and the inclusion of roads located in Parramatta, Blacktown and Liverpool
- The transfer of \$80.3 million from the Fixing Country Roads program to the Restart NSW Fund
- Updates regarding the status and expenditure of the Dunns Creek Road land purchase, the Brown Mountain upgrade and the Dawson Street - Bruxner Highway upgrade
- Delays experienced by Narrabri Shire Council in receiving funds from the Natural Disaster Fund
- Inconsistencies in mobile speed camera operation and Acusensus' fulfilment of their contractual requirements
- UGL's country regional network contract and resultant job losses
- Regional rail line feasibility studies for Cowra, Gulgong to Maryvale and Kandos to Gulgong

- The proposed extension of the rail trail program in the Glen Innes area
- A status update about the rural and regional seatbelt program
- Non-compliant traffic devices in Tamworth
- Railway level crossing safety
- The South Coast highway bypass program community consultation and the availability of environmental impact assessments
- The consultation process for the Lower Hunter freight corridor
- Review and implementation of successful community consultation models
- The Block and REPAIR grant programs
- Intercity Fleet operations
- Financial assistance for rural taxi drivers
- Inland Rail consultations
- Improvements to truck rest stops
- Bega Valley Shire's request for the Princes and Snowy Mountains highways to be deemed disaster resilient highways.

**2.6** A hearing examining the portfolio of Regional Transport and Roads was held on Wednesday 16 March 2022. The following issues were raised during the committee's examination of this portfolio:

- Communications between Transport for NSW and ministers preceding the Sydney rail shutdown on 21 February 2022
- Response to upcoming industrial action planned for Sydney trains
- Damage to roads and transport infrastructure in regional New South Wales as a result of recent flooding and storm events
- Process for community consultation and decision making around routes for the Pacific Highway upgrade
- Transport for NSW management of the environmental impacts of new road projects, including biodiversity offsets and wildlife corridors
- Access fees paid for use of transport assets held by TAHE
- Action taken as a result of the former Minister's directive to clear trees beside state highways after the 2020 bushfires
- Future plans for rail transport in regional NSW.

## Better Regulation and Innovation

2.7 A hearing examining the portfolio of Better Regulation and Innovation was held on Wednesday 27 October 2021. The following issues were raised during the committee's examination of this portfolio:

- Action to ensure real estate agents' compliance with requirements to disclose prohibition orders when advertising properties for sale or rent
- Project Remediate – buildings excluded from the program that continue to present a fire hazard, and progress to date on the program
- Rehoming of greyhounds, numbers euthanised and numbers catastrophically injured
- Building Standards Commission revocation of the protection order on the Imperial Towers, Hassall Street Parramatta, with the effect that buyers are locked into purchasing in a defective building
- Regulator powers and actions in respect of private certifiers
- NSW Government decision not to sign on to the 2022 National Construction Code minimum accessibility standards
- Adequacy of compliance with regulation of the engineered stone industry

## Metropolitan Roads, Women's Safety and the Prevention of Domestic Violence and Sexual Assault

2.8 A hearing examining the portfolio of Metropolitan Roads, Women's Safety and the Prevention of Domestic Violence and Sexual Assault was held on Tuesday 1 March 2022. The following issues were raised during the committee's examination of this portfolio:

- Directed leave taken by a Transport for NSW Deputy Secretary over the budget estimates period
- Response of the department and Minister for Metropolitan Roads to the shutdown of Sydney trains on 23 February
- Funding and effectiveness of domestic and sexual violence services in NSW
- Government response to the Joint Select Committee on Coercive Control's report.
- Cost to consumers of road tolls, licence and registration fees
- Guidelines on placement and signage of mobile speed cameras
- Progress on planning and procurement of upcoming road infrastructure projects, including the Western Harbour Tunnel.

## Transport, Veterans

**2.9** A hearing examining the portfolio of Transport, Veterans was held on Friday 4 March 2022. The following issues were raised during the committee's examination of this portfolio:

- Communication between Transport for NSW and Minister Elliott's office prior to the Sydney Trains network shutdown in February 2022
- Chronology of events leading up to the shutdown of the Sydney Trains network in February 2022
- Status of NSW Government's ongoing enterprise bargaining negotiations with rail unions
- Status of the repair of the inner west light rail fleet
- New Emerald class ferries' operability in heavy swell conditions
- Effectiveness and safety of driver safety screens installed in public buses and progress of its review
- Details of NSW Maritime's Boating Now Program
- Compensation package offered to taxi drivers in New South Wales
- Toilet facilities available to female workers engaged in Sydney Trains worksites
- Physical accessibility of the Sydney Trains network and its surrounding infrastructure
- NSW Government's additional investments in the Transport Asset Holding Entity and the expected rate of return
- Transport Asset Holding Entity's ongoing negotiations with the NSW Government regarding access fees
- Details of the proposed new national military cemetery

## Infrastructure, Cities and Active Transport

**2.10** A hearing examining the portfolio of Infrastructure, Cities and Active Transport was held on Monday 14 March 2022. The following issues were raised during the committee's examination of this portfolio:

- New roles and responsibilities of the Infrastructure, Cities and Active Transport portfolio
- Minister's notification and briefing of the train shutdown
- Impact of flooding to housing and infrastructure, particularly in the Nepean and Hawkesbury region
- Costs increase to major infrastructure projects (Sydney Gateway, M6 Motorway, WestConnex Rozelle Interchange)
- Progress of the Northern Beaches Link and Airport link at St Marys
- Climate change adaptation plans in New South Wales and impact on infrastructure
- Flooding at the Powerhouse Museum

- Update on e-scooters
- Expansion of the Greater Cities Commission.

## **Transport**

**2.11** A hearing examining the portfolio of Transport was held on Monday 30 May 2022. The following issues were raised during the committee's examination of this portfolio:

- Pay negotiations with Transport unions
- Commencement of Mariyung train fleet
- Costs of delay of Mariyung train fleet
- Modifications to the Mariyung train fleet
- Road tolling review



## Appendix 1 Witnesses at hearings

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
<b>Wednesday 25 August 2021</b> Virtual hearing via videoconference	Ms Emma Hogan	Secretary, Department of Customer Service
	Mr Adam Dent	Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service
	Mr Damon Rees	Chief Executive Officer, Service NSW, Department of Customer Service
	Mr Stephen Brady	Chief Operating Officer, Department of Customer Service
	Ms Rose Webb	Deputy Secretary, Better Regulation Division, Department of Customer Service
<b>Friday 3 September 2021</b> Virtual hearing via videoconference	Mr Rob Sharp	Secretary, Transport for NSW
	Ms Megan Bourke-O'Neil	Deputy Secretary, Greater Sydney, Transport for NSW
	Mr Howard Collins	Chief Operations Officer, Greater Sydney, Transport for NSW
	Ms Camilla Drover	Acting Deputy Secretary, Infrastructure and Place, Transport for NSW
	Mr Peter Regan	Chief Executive, Sydney Metro
	Mr Bernard Carlon	Executive Director, Centre for Road Safety

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
<b>Tuesday 26 October 2021 Macquarie Room Parliament House, Sydney</b>	Hon Paul Toole MP	Deputy Premier, Minister for Regional New South Wales and Minister for Regional Transport and Roads
	Mr Rob Sharp	Secretary, Transport for NSW
	Mr Dale Merrick	Acting Chief Customer Officer & Chief Executive, NSW Trainlink, Transport for NSW <i>(via Webex)</i>
	Mr Pete Allaway	Acting Deputy Secretary, Regional and Outer Metropolitan <i>(via Webex)</i>
	Mr Anthony Hayes	Executive Director, Community and Place, Regional and Outer Metropolitan, Transport for NSW <i>(via Webex)</i>
	Ms Barbara Wise	Executive Director, Transport Partnerships, Regional and Outer Metropolitan, Transport for NSW <i>(via Webex)</i>
	Ms Gillian Geraghty	Head of Regional Project Delivery, Infrastructure and Place, Transport for NSW <i>(via Webex)</i>
	Mr Bernard Carlon	Executive Director, Centres for Road Safety and Maritime Safety, Transport for NSW <i>(via Webex)</i>
<b>Wednesday 27 October 2021 Macquarie Room Parliament House, Sydney</b>	Hon Victor Dominello MP	Minister for Customer Service, and Minister for Digital
	Ms Emma Hogan	Secretary, Department of Customer Service
	Mr Damon Rees	Chief Executive Officer, Service NSW, Department of Customer Service

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
	Mr Adam Dent	Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service
	Mr Stephen Brady	Chief Operating Officer, Department of Customer Service <i>(via Webex)</i>
	Mr William Murphy	Deputy Secretary, Delivery and Transformation, Department of Customer Service <i>(via Webex)</i>
	Mr Greg Wells	Deputy Secretary, Digital NSW, Department of Customer Service <i>(via Webex)</i>
	Ms Rose Webb	Deputy Secretary, Better Regulation Division, Department of Customer Service <i>(via Webex)</i>
	Ms Elizabeth Tydd	NSW Information Commissioner <i>(via Webex)</i>
	Ms Samantha Gavel	NSW Privacy Commissioner <i>(via Webex)</i>
	Mr Philip Crawford	Chairperson, Independent Liquor & Gaming Authority <i>(via Webex)</i>
	Ms Liz Livingstone	Chief Executive Officer, Independent Pricing and Regulatory Tribunal <i>(via Webex)</i>
<b>Wednesday 27 October 2021 Macquarie Room Parliament House, Sydney</b>	Hon Kevin Anderson MP	Minister for Better Regulation and Innovation
	Ms Emma Hogan	Secretary, Department of Customer Service
	Mr David Chandler	NSW Building Commissioner, Department of Customer Service
	Ms Rose Webb	Deputy Secretary, Department of Customer Service <i>(via Webex)</i>

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
	Mr John Tansey	Executive Director, Policy and Strategy, Department of Customer Service ( <i>via Webex</i> )
	Mr Tony Williams	Executive Director, Compliance and Dispute Resolution, SafeWork NSW ( <i>via Webex</i> )
	Mr Terry O'Brien	Director, Office of Racing, Department of Customer Service ( <i>via Webex</i> )
	Ms Valerie Griswold	Executive Director, Investigations & Enforcement, Better Regulation Division ( <i>via Webex</i> )
	Ms Meagan McCool	Director, Construction Services Group Metropolitan, SafeWork NSW ( <i>via Webex</i> )
<b>Tuesday 2 November 2021 Macquarie Room Parliament House, Sydney</b>	Hon Rob Stokes MP	Minister for Planning and Public Spaces, and Minister for Transport and Roads
	Mr Rob Sharp	Secretary, Transport for NSW
	Mr Howard Collins	Chief Operations Officer, Greater Sydney, Transport for NSW ( <i>via Webex</i> )
	Mr Peter Regan	Chief Executive, Sydney Metro ( <i>via Webex</i> )
	Mr Matt Longland	Chief Executive, Sydney Trains ( <i>via Webex</i> )
	Ms Daniela Fontana	Acting Chief Executive, State Transit Authority ( <i>via Webex</i> )
	Mr Phillip Holliday	Chief Executive Officer, Port Authority of NSW ( <i>via Webex</i> )
	Mr Anthony Wing	Point to Point Transport Commissioner ( <i>via Webex</i> )

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
	Mr Anand Thomas	Acting Executive Director, Central and Southern Sydney Program Office, Transport for NSW <i>(via Webex)</i>
	Ms Benedicte Colin	Chief Executive, Transport Asset Holding Entity <i>(via Webex)</i>
	Mr Bernard Carlon	Executive Director, Centre for Road Safety <i>(via Webex)</i>
	Mr Tim Raimond	Chief Transport Planner, Transport for NSW <i>(via Webex)</i>
	Mr Joost de Kock	Deputy Secretary of Customer Strategy and Technology, Transport for NSW <i>(via Webex)</i>
	Ms Tara McCarthy	Deputy Secretary, Safety, Environment and Regulation, Transport for NSW <i>(via Webex)</i>
	Ms Camilla Drover	Acting Deputy Secretary, Infrastructure and Place, Transport for NSW <i>(via Webex)</i>
	Ms Megan Bourke-O'Neil	Deputy Secretary, Greater Sydney, Transport for NSW <i>(via Webex)</i>
<b>Tuesday 1 March 2022 Macquarie Room Parliament House, Sydney</b>	Hon Natalie Ward MLC	Minister for Metropolitan Roads and Minister for Women's Safety and the Prevention of Domestic and Sexual Violence
	Mr Michael Tidball	Secretary, Department of Communities and Justice
	Ms Anne Campbell	Acting Deputy Secretary, Strategy Policy and Commissioning, Department of Communities and Justice
	Mr Paul McKnight	Deputy Secretary, Law Reform and Legal Services, Department of Communities and Justice
	Mr Rob Sharp	Secretary, Transport for NSW

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
	Mr Howard Collins	Chief Operations Officer, Greater Sydney, Transport for NSW
	Ms Camilla Drover	Acting Deputy Secretary, Infrastructure and Place, Transport for NSW
	Mr Bernard Carlon	Chief of the Centre for Road Safety, Transport for NSW
	Mr Joost de Kock	Deputy Secretary of Customer Strategy and Technology, Transport for NSW
	Mr Peter Dunphy	Acting Deputy Secretary, Safety Environment and Regulation, Transport for NSW
<b>Friday 4 March 2022 Macquarie Room Parliament House, Sydney</b>	Hon David Elliott MP	Minister for Transport, and Minister for Veterans
	Mr Rob Sharp	Secretary, Transport for NSW
	Mr Matt Longland	Chief Executive, Sydney Trains
	Mr Peter Regan	Chief Executive, Sydney Metro
	Mr Howard Collins	Chief Operations Officer, Transport for NSW
	Ms Caroline Mackaness	Director, Office for Veterans Affairs
	Ms Camilla Drover	Deputy Secretary, Infrastructure and Place, Transport for NSW
	Mr Joost de Kock	Deputy Secretary, Customer Strategy and Technology, Transport for NSW
	Ms Benedicte Colin	Chief Executive Officer, Transport Asset Holding Authority
	Ms Daniela Fontana	Chief Executive, State Transit Authority

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
	Mr Anthony Wing	Commissioner, NSW Point to Point Commission
<b>Monday 14 March 2022 Macquarie Room Parliament House, Sydney</b>	Hon Rob Stokes MP	Minister for Infrastructure, Cities and Active Transport
	Mr Rob Sharp	Secretary, Transport for NSW
	Mr Simon Draper	Chief Executive Officer, Infrastructure NSW
	Ms Elizabeth Mildwater	Chief Executive Officer, Greater Sydney Commission
	Ms Kiersten Fishburn	Deputy Secretary, Cities and Active Transport, Transport for NSW
	Ms Camilla Drover	Deputy Secretary, Infrastructure and Place, Transport for NSW
	Ms Suellen Fitzgerald	Chief Executive, Greater Sydney Parklands
<b>Wednesday 16 March 2022 Jubilee Room Parliament House, Sydney</b>	Hon Sam Farraway MLC	Minister for Regional Transport and Roads
	Mr Rob Sharp	Secretary, Transport for NSW
	Mr Matt Fuller	Deputy Secretary, Regional and Outer Metropolitan, Transport for NSW
	Mr Peter Dunphy	Acting Deputy Secretary, Safety Environment and Regulation, Transport for NSW
	Mr Joost de Kock	Deputy Secretary, Customer Strategy and Technology, Transport for NSW
	Mr Dale Merrick	Acting Chief Executive NSW Trains, Transport for NSW
	Mr Peter Allaway	Chief Customer Officer, Regional and Outer Metropolitan, Transport for NSW

<b>Date</b>	<b>Name</b>	<b>Position and Organisation</b>
	Mr Anthony Hayes	Executive Director, Community and Place, Transport for NSW
	Ms Barbara Wise	Executive Director, Transport Partnerships, Transport for NSW
	Ms Gillian Geraghty	Chief Development Officer, Infrastructure & Place, Transport for NSW
	Mr Bernard Carlon	Chief of the Centre for Road Safety, Transport for NSW
	Ms Cynthia Heydon	Executive Director, Planning and Programs, Transport for NSW
<b>Monday 30 May 2022 Room 814/815 Parliament House, Sydney</b>	Mr Rob Sharp	Secretary, Transport for NSW
	Mr Matt Longland	Chief Executive, Sydney Trains
	Mr Dale Merrick	Chief Executive Officer, NSW Trainslink, Transport for NSW
	Mr Peter Allaway	Chief Customer Officer, Regional and Outer Metropolitan, Transport for NSW
	Mr Howard Collins	Chief Operations Officer, Greater Sydney, Transport for NSW
	Ms Tracey Taylor	Chief People Officer, Transport for NSW

## Appendix 2 Minutes

### Minutes no. 38

Friday 9 July 2021

Portfolio Committee No. 6 – Transport and Customer Service

Via videoconference at 12.04 pm

#### 1. Members present

Ms Boyd, *Chair*

Mr Banasiak, *Deputy Chair*

Mr Farlow

Mr Farraway

Mr Graham

Mr Mallard

Mr Mookhey

#### 2. Inquiry into Budget Estimates 2021-2022 – procedural resolutions

The committee noted the Budget Estimates timetable for 2021-2022 agreed to by the House, with hearings commencing at 9.30 am and concluding by 6.00 pm, for Portfolio Committee No. 6:

Date	Portfolio
Friday 20 August 2021	Customer Service and Digital (Dominello)
Tuesday 24 August 2021	Regional Transport and Roads (Toole)
Thursday 26 August 2021	Transport and Roads (Constance)
Monday 30 August 2021	Better Regulation and Innovation (Anderson)

##### 2.1 Allocation of question time and total hearing time

The committee noted that under the Budget Estimates 2021-2022 resolution each portfolio, except The Legislature, will be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 12.30 pm, and from 2.00 pm to 5.45 pm, with an additional 15 minutes reserved for government questions for each of the morning and afternoon sessions.

##### 2.2 Witness requests and appearance times

Resolved, on the motion of Mr Graham: That:

- members provide witness requests to the secretariat by 5.00 pm, Tuesday 13 July 2021
- the secretariat circulate via email a final witness list for each portfolio for the committee's agreement.

Resolved, on the motion of Mr Graham: That the committee not invite parliamentary secretaries to appear as a witness at the hearings.

Resolved, on the motion of Mr Banasiak: That:

- the Minister appear from 9.30 am until 12.45 pm
- departmental staff appear from 2.00 pm until 6.00 pm.

**3. Adjournment**

The committee adjourned at 12.14 pm, until Wednesday 14 July 2021 Macquarie Room, Parliament House, (Road tolling – hearing).

Emma Rogerson  
**Committee Clerk**

**Minutes no. 39**

Thursday 12 August 2021

Portfolio Committee No 6 – Transport and Customer Service

Via Webex, 1.01 pm

**1. Members present**

Ms Boyd, *Chair*

Mr Banasiak, *Deputy Chair*

Mr Farlow

Mr Farraway

Mr Graham

Mr Mallard (from 1.16 pm)

Mr Mookhey

**2. Correspondence**

The committee noted the following items of correspondence:

***Received***

- 16 July 2021 - Email from Mr Mark Pearson MLC, Animal Justice Party to secretariat, advising he will be a participating member for the PC6 Better Regulation and Innovation hearing on 30 August 2021
- 27 July 2021 – Email from Ms Charlie Inwood, Office of Hon Andrew Constance MP, Minister for Transport and Roads to secretariat, confirming witness list for Budget Estimates 2021-2022 initial hearing on 26 August 2021
- 27 July 2021 - Email from Ms Mica Magee, Office of Hon Paul Toole MP, Minister for Regional Transport and Roads to secretariat, confirming witness list for Budget Estimates 2021-2022 initial hearing on 24 August 2021
- 29 July 2021 - Email from Mr Rowan Carter, Office of Hon Kevin Anderson MP - Minister for Better Regulation and Innovation to secretariat, confirming witness list for Budget Estimates initial hearing on 30 August 2021
- 29 July 2021 - Email from Mr Rowan Carter, Office of Hon Kevin Anderson MP, Minister for Better Regulation and Innovation to secretariat, advising of non-attendance of particular witness requested by committee for hearing on 30 August 2021
- 29 July 2021 - Email from Ms Priya Pagaddinnimath, Office of Hon Victor Dominello MP, Minister for Customer Service and Digital to secretariat, confirming witness list for Budget Estimates 2021-2022 initial hearing on 20 August 2021.

***Sent***

- 16 July 2021 - Email from the secretariat to the Hon Paul Toole MP, Minister for Regional Transport and Roads, attaching witness invitation for Budget Estimates 2021-2022 - Initial Hearings
- 16 July 2021 - Email from the secretariat to the Hon Victor Dominello MP, Minister for Customer Service and Digital, attaching witness invitation for Budget Estimates 2021-2022 - Initial Hearings
- 16 July 2021 - Email from the secretariat to the Hon Andrew Constance MP, Minister for Transport and Roads, attaching witness invitation for Budget Estimates 2021-2022 - Initial Hearings
- 16 July 2021 - Email from the secretariat to the Hon Kevin Anderson MP, Minister for Better Regulation and Innovation, attaching witness invitation for Budget Estimates 2021-2022 - Initial Hearings

- 29 July 2021 - Email from secretariat to Mr Rowan Carter, Office of Hon Kevin Anderson MP, Minister for Better Regulation and Innovation, clarifying attendance of witnesses requested by the committee.

### 3. Inquiry into Budget Estimates 2021-2022

#### 3.1 Postponement of scheduled hearings 16-31 August 2021

The committee noted:

- the public health concerns around the COVID-19 Delta variant and current Public Health Orders in Greater Sydney
- that agreement has been reached amongst Members of the Legislative Council that, as a matter of necessity, on the next sitting a motion will be moved by leave and agreed to postponing until a date to be determined the in-person budget estimates hearings scheduled for 16-31 August 2021
- the importance of ongoing parliamentary accountability and scrutiny of the executive government
- that agreement has therefore also been reached on a series of fully virtual preliminary budget estimates hearings to be held with public servant witnesses from eight portfolios.

Resolved, on the motion of Mr Farlow: That the committee postpone the following Budget Estimates 2021-2022 hearings:

- Friday 20 August 2021 – Customer Service and Digital (Dominello)
- Tuesday 24 August 2021 – Regional Transport and Roads (Toole)
- Thursday 26 August 2021 – Transport and Roads (Constance)
- Monday 30 August 2021 – Better Regulation and Innovation (Anderson).

#### 3.2 Revised Budget Estimates 2021-2022 timetable – virtual hearing

Resolved, on the motion of Mr Farlow: That the committee hold the following preliminary Budget Estimates hearings in a fully virtual format:

- Wednesday 25 August 2021 – Customer Service and Digital
- Friday 3 September 2021 – Transport and Roads.

#### 3.3 Allocation of question time and total hearing time

Resolved, on the motion of Mr Graham: That the portfolios of Customer Service and Digital and the Transport and Roads be examined concurrently by Opposition and Crossbench members only from 9.30 am until 11.00 am, and then from 11.15 am until 12.45 pm, with 15 minutes reserved for Government questions at the end of the session, if required.

#### 3.4 Witnesses to appear at hearings

The committee noted the limit of 4 witnesses per hearing to assist Hansard and the transcription of evidence. Resolved, on the motion of Mr Graham: That the committee invite the following witnesses to give evidence at the hearings for the portfolios of the Customer Service and Digital, and Transport and Roads:

##### Customer Service and Digital

- Ms Emma Hogan, Secretary, Department of Customer Service
- Mr Adam Dent, Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service
- Mr Damon Rees, Chief Executive Officer, Service NSW, Department of Customer Service
- Mr Stephen Brady, Chief Operating Officer, Department of Customer Service
- Ms Rose Webb, Deputy Secretary, Better Regulation Division, Department of Customer Service

##### Transport and Roads

- Mr Rob Sharp, Secretary, Transport for NSW
- Ms Megan Bourke-O'Neil, Deputy Secretary, Greater Sydney, Transport for NSW
- Mr Howard Collins, Chief Operations Officer, Greater Sydney, Transport for NSW
- Ms Camilla Drover, Acting Deputy Secretary, Infrastructure and Place, Transport for NSW
- Mr Peter Regan, Chief Executive, Sydney Metro
- Mr Bernard Carlon, Executive Director, Centre for Road Safety.

**3.5 Livestream and recording of hearing**

The committee to note that the hearing will be livestreamed via the Parliament's YouTube channel.

Resolved, on the motion of Mr Graham: That the committee agree to record the hearing, and that this recording be placed on the inquiry webpage as soon as practicable after the hearing.

**3.6 Virtual committee guidelines and procedural fairness**

The committee noted that, to help ensure that Hansard can transcribe the hearing, witnesses and/or members should avoid speaking over each other.

4. \*\*\*

**5. Adjournment**

The committee adjourned at 1.19 pm, until 9.15 am, on Wednesday 25 August 2021 via Webex, Budget Estimates hearing — Customer Service and Digital.

Emma Rogerson  
**Committee Clerk**

**Minutes no. 40**

Wednesday 25 August 2021

Portfolio Committee No. 6 - Transport and Customer Service

Via Webex at 9.19 am

**1. Members present**

Ms Boyd, *Chair*

Mr Banasiak, *Deputy Chair*

Mr Farlow

Mr Faraway

Mr Graham

Mr Mallard (from 9.22 am)

Mr Searle (substituting for Mr Mookhey)

Mr D'Adam (participating)

Mr Shoebridge (participating from 9.30 am until 11.00 am)

**2. Previous minutes**

Resolved, on the motion of Mr Banasiak: That draft minutes no. 38 and 39 be confirmed.

**3. Correspondence**

The committee noted the following items of correspondence:

***Received***

- 12 August 2021 – Email from Ms Nella Hall, Office of the Hon Mark Latham MLC to the secretariat, advising that Mr Latham will be a participating member for the PC1 Treasury hearing on 20 August 2021 and the PC6 Customer Service and Digital hearing on 25 August 2021
- 13 August 2021 – Email from Mr Justin Field MLC to the secretariat, advising he will be a participating member for the PC6 Customer Service and Digital hearing on 25 August 2021
- 16 August 2021 – Email from Ms Cara Punch, Office of the Hon Mark Buttigieg MLC, Opposition Whip to the secretariat, providing Opposition substitutions and participating member advice for preliminary Budget Estimates 2021-2022
- 19 August 2021 – Email from Ms Priya Pagaddinnimath, Office of Minister Dominello MP to the secretariat confirming witnesses for the Customer Service and Digital hearing on 25 August 2021

- 20 August 2021 – Email from Ms Nella Hall, Office of the Hon Mark Latham MLC, to the secretariat, advising that Mr Latham will be a participating member in the PC6 Transport and Roads hearing on 3 September 2021
- 23 August 2021 – Email from Ms Charlie Inwood, Office of Minister Constance MP to the secretariat, confirming witnesses for the Transport and Roads hearing on 3 September 2021
- 24 August 2021 – Email from Mr Jacob Miller, Office of Ms Cate Faehrmann MLC to the secretariat, advising that Ms Faehrmann will be a participating member for the PC6 Customer Service and Digital hearing on 25 August 2021
- 25 August 2021 – Email from Mr David Shoebridge to secretariat advising that he will be participating for the PC6 Customer Service and Digital hearing on 25 August 2021.

***Sent***

- 12 August 2021 – Email from the secretariat to the Hon Victor Dominello MP, Minister for Customer Service and Digital, forwarding witness invitation for preliminary Budget Estimates 2021-2022
- 12 August 2021 – Email from the secretariat to the Hon Andrew Constance MP, Minister for Transport and Roads, forwarding witness invitation for preliminary Budget Estimates 2021-2022.

**4. Inquiry into Budget Estimates 2021-2022 – preliminary hearings**

**4.1 Order for examination of portfolios**

The committee noted that it had previously resolved that the portfolio of Customer Service and Digital be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, with 15 minutes reserved for Government questions at the end of the hearing if required.

**4.2 Allocation of questioning**

Resolved on the motion of Mr Searle: That the sequence of questioning at the hearing be divided between opposition and crossbench members, in that order, for 20 minute rounds each, with any remaining time to be split equally.

**4.3 Photo of committee for social media**

Resolved on the motion of Mr Faraway: That the secretariat take a screenshot of the committee during its meeting and / or the hearing for the purposes of publishing on social media.

**4.4 Lodgement of supplementary questions**

The committee noted that the transcript of evidence is expected to be available 2 business days after the hearing.

Resolved on the motion of Mr Farlow: That supplementary questions be lodged with the secretariat by 5.00 pm within two business days following receipt of the transcript.

**4.5 Public hearing: Customer Service and Digital**

The committee proceeded to take evidence in public.

The departmental witnesses were admitted via video link.

The Chair made an opening statement regarding the broadcasting of proceedings, virtual hearing etiquette and other matters.

The following witnesses were sworn and examined:

- Ms Emma Hogan, Secretary, Department of Customer Service
- Mr Adam Dent, Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service
- Mr Damon Rees, Chief Executive Officer, Service NSW, Department of Customer Service
- Mr Stephen Brady, Chief Operating Officer, Department of Customer Service

- Ms Rose Webb, Deputy Secretary, Better Regulation Division, Department of Customer Service.

The Chair declared the proposed expenditure for the portfolios of Customer Service and Digital open for examination.

The departmental witnesses were examined by the committee.

Mr Rees tendered the following document:

- Service NSW - Changes to transactions due to COVID-19

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 12.49 pm.

#### **4.6 Tendered documents**

Resolved, on the motion of Mr Banasiak: That the committee accept the following document tendered during the Customer Service and Digital hearing held on Wednesday 25 August 2021:

- Service NSW - Changes to transactions due to COVID-19, tendered by Mr Damon Rees, Chief Executive Officer, Service NSW, Department of Customer Service.

#### **5. Adjournment**

The committee adjourned at 12.51 pm, until 9.15 am, Friday 3 September 2021, via Webex, Budget Estimates hearing — Transport and Roads.

Helen Hong

**Committee Clerk**

#### **Minutes no. 41**

Friday 3 September 2021

Portfolio Committee No. 6 - Transport and Customer Service

Via WebEx at 9.16 am

#### **1. Members present**

Ms Boyd, *Chair*

Mr Banasiak, *Deputy Chair*

Mr Fang (substituting for Mr Farraway)

Mr Farlow

Mr Graham

Mr Mookhey

Mr Poulos (substituting for Mr Mallard)

Mr Buttigieg (participating until 10.00 am, and from 11.15 am)

#### **2. Apologies**

Ms Faehrmann (participating)

Mr Latham (participating)

#### **3. Correspondence**

The committee noted the following items of correspondence:

##### ***Received***

- 30 August 2021 - Email from Mr Jacob Miller, Office of Cate Faehrmann MLC to the secretariat, advising that Ms Faehrmann will be a participating member for PC5 Police hearing on 1 September 2021 and PC6 Transport and Roads hearing on 3 September 2021

- 1 September 2021 - Letter from Hon Shayne Mallard MLC, Government Whip to the secretariat, advising that the Hon Wes Fang MLC will be substituting for the Hon Sam Faraway MLC for the PC6 Transport and Roads hearing on 3 September 2021
- 1 September 2021 - Letter from Hon Shayne Mallard MLC, Government Whip to the secretariat, advising that the Hon Peter Poulos MLC will be substituting for the Hon Shayne Mallard MLC for the PC6 Transport and Roads hearing on 3 September 2021.

***Sent***

- 1 September 2021 - Email from the secretariat to the Hon Victor Dominello MP, Minister for Customer Service and Digital, attaching transcript of evidence with questions on notice highlighted and supplementary questions.

**4. Inquiry into Budget Estimates 2021-2022 – preliminary hearings**

**4.1 Order for examination of portfolios**

The committee noted that it had previously resolved that the portfolios of Transport and Roads be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, with 15 minutes reserved for Government questions at the end of the hearing if required.

**4.2 Allocation of questioning**

Resolved, on the motion of Mr Mookhey: That the sequence of questioning at the hearing be divided between opposition and crossbench members, in that order, for 20 minute rounds each, with any remaining time to be split equally.

**4.3 Photo of committee for social media**

Resolved, on the motion of Mr Banasiak: That the secretariat take a screenshot of the committee during its meeting and / or the hearing for the purposes of publishing on social media.

**4.4 Lodgement of supplementary questions**

The committee noted that the transcript of evidence is expected to be available 2 business days after the hearing.

Resolved, on the motion of Mr Graham: That supplementary questions be lodged with the secretariat by 5.00 pm within two business days following receipt of the transcript.

**4.5 Public hearing: Transport and Roads**

The committee proceeded to take evidence in public.

The departmental witnesses were admitted via video link.

The Chair made an opening statement regarding the broadcasting of proceedings, virtual hearing etiquette and other matters.

The following witnesses were sworn and examined:

- Mr Rob Sharp, Secretary, Transport for NSW
- Ms Megan Bourke-O'Neil, Deputy Secretary, Greater Sydney, Transport for NSW
- Mr Howard Collins, Chief Operations Officer, Greater Sydney, Transport for NSW
- Ms Camilla Drover, Acting Deputy Secretary, Infrastructure and Place, Transport for NSW
- Mr Peter Regan, Chief Executive, Sydney Metro
- Mr Bernard Carlon, Executive Director, Centre for Road Safety

The Chair declared the proposed expenditure for the portfolios of Transport and Roads open for examination.

The departmental witnesses were examined by the committee.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 12.47 pm.

**5. Adjournment**

The committee adjourned at 12.47 pm, until 28 September 2021, Road Tolling inquiry – hearing.

Vanessa O'Loan

**Committee Clerk**

**Minutes no. 46**

Wednesday 13 October 2021

Portfolio Committee No. 6 – Transport and Customer Service

McKell Room, Parliament House, 1.31 pm

**1. Members present**

Ms Boyd, *Chair*

Mr Farlow

Mr Farraway

Mr Graham

Mr Mallard

Mr Mookhey

**2. Apologies**

Mr Banasiak, *Deputy Chair*

**3. Previous minutes**

Resolved, on the motion of Mr Mookhey: That draft minutes nos. 40 and 41 be confirmed.

**4. Correspondence**

The committee noted the following items of correspondence:

***Sent***

- 10 September 2021 – Email from the secretariat, to the Hon Andrew Constance MP, Minister for Transport and Roads, forwarding transcript of evidence with questions on notice highlighted and supplementary questions.

**5. Inquiry into Budget Estimates 2021-2022**

**5.1 Answers to questions on notice and supplementary questions – preliminary hearings**

The committee noted that the following answers to questions on notice and supplementary questions were published by the committee clerk under the authorisation of the resolution appointing the committee:

- answers to questions on notice and supplementary questions from the Hon Victor Dominello MP, Minister for Customer Service and Digital, received 22 September 2021
- answers to questions on notice and supplementary questions from Mr Rob Sharp, Secretary, Transport for NSW, received 1 October 2021.

**5.2 Supplementary hearings – procedural resolutions**

The committee noted the Budget Estimates timetable for 2021-2022 agreed to by the House, with hearings commencing at 9.30 am and concluding by 5.30 pm, for Portfolio Committee No. 6:

Date	Portfolio	No. of possible witnesses in person
Tuesday 26 October 2021	Regional Transport and Roads (Toole)	3
Wednesday 27 October 2021	Customer Service and Digital (Dominello)	3
Wednesday 27 October 2021	Better Regulation and Innovation (Anderson)	3
Tuesday 2 November 2021	Transport and Roads (Stokes)	3

### 5.3 Allocation of question time and total hearing time

The committee noted that under the Budget Estimates 2021-2022 resolution the below portfolios will be examined as follows:

- Regional Transport and Roads – by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, with 15 minutes reserved for Government questions from 12.45 pm to 1.00 pm, if required.
- Customer Service and Digital – by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, with 15 minutes reserved for Government questions from 12.45 pm to 1.00 pm, if required.
- Better Regulation and Innovation – by Opposition and Crossbench members only, from 2.00 pm to 3.30 pm, and from 3.45 pm to 5.15 pm, with 15 minutes reserved for Government questions from 5.15 pm to 5.30 pm, if required
- Transport and Roads – by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, then from 2.00 pm to 3.30 pm, and from 3.45 pm to 5.15 pm, with 15 minutes reserved for Government questions at the end of each session, if required.

### 5.4 Witness requests

Resolved, on the motion of Mr Graham: That, in addition to the Minister, the committee invite the following witnesses:

#### REGIONAL TRANSPORT AND ROADS

<b>Invited to appear from 9.30 until 1.00 pm in person (with Minister)</b>
Mr Rob Sharp, Secretary, Transport for NSW
<b>Invited to appear from 9.30 until 1.00 pm via Webex</b>
Ms Carol-Anne Nelson, Deputy Secretary, Regional and Outer Metropolitan, Transport for NSW
Mr Pete Allaway, Chief Customer Officer and Chief Executive, NSW TrainLink
Mr Anthony Hayes, Executive Director, Community and Place, Regional and Outer Metropolitan, Transport for NSW
Ms Barbara Wise, Executive Director, Transport Partnerships, Regional and Outer Metropolitan, Transport for NSW
Ms Gillian Geraghty, Head of Regional Project Delivery, Infrastructure and Place, Transport for NSW
Mr Bernard Carlon, Executive Director, Centres for Road Safety and Maritime Safety, Transport for NSW

**CUSTOMER SERVICE AND DIGITAL**

<b>Invited to appear from 9.30 am until 1.00 pm in person (with Minister)</b>
Ms Emma Hogan, Secretary, Department of Customer Service
<b>Invited to appear from 9.30 am until 11.00 am in person (via Webex after 11am)</b>
Mr Damon Rees, Chief Executive Officer, Service NSW, Department of Customer Service
<b>Invited to appear from 11.15 am until 1.00 pm in person (via Webex prior to 11.15 am)</b>
Mr Adam Dent, Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service
<b>Invited to appear from 9.30 am until 1.00 pm via Webex</b>
Mr Stephen Brady, Chief Operating Officer, Department of Customer Service
Mr William Murphy, Deputy Secretary, Customer, Delivery and Transformation, Department of Customer Service
Mr Greg Wells, Deputy Secretary, Digital NSW, Department of Customer Service
Ms Rose Webb, Deputy Secretary, Better Regulation Division, Department of Customer Service
Ms Elizabeth Tydd, NSW Information Commissioner
Ms Samantha Gavel, NSW Privacy Commissioner
Mr Philip Crawford, Chairperson, Independent Liquor & Gaming Authority,
Ms Liz Livingstone, Chief Executive Officer, Independent Pricing and Regulatory Tribunal

**BETTER REGULATION AND INNOVATION**

<b>Invited to appear from 2.00 pm until 5.30 pm in person (with Minister)</b>
Ms Emma Hogan, Secretary, Department of Customer Service
<b>Invited to appear from 2.00 pm until 3.30 pm in person (with Minister)</b>
Ms Rose Webb, Deputy Secretary, Department of Customer Service
<b>Invited to appear from 3.45 pm until 5.30 pm in person (with Minister)</b>
Mr David Chandler, NSW Building Commissioner, Department of Customer Service
<b>Invited to appear from 2.00 pm until 5.30 pm via Webex</b>
Mr John Tansey, Executive Director, Department of Customer Service
Ms Meaghan McCool, Acting Executive Director, Compliance and Dispute Resolution, SafeWork NSW
Mr Terry O'Brien, Director, Office of Racing, Department of Customer Service

Mr Andrew Battye, Director, Chemicals, Explosives and Safety Auditing, SafeWork NSW
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## TRANSPORT AND ROADS

With the Minister invited to appear from 9.30 am to 1.00 pm

<b>Invited to appear from 9.30 am until 5.30 pm in person (with Minister 9.30 am – 1.00 pm)</b>
Mr Rob Sharp, Secretary, Transport for NSW
<b>Invited to appear from 9.30 am until 5.30 pm via Webex</b>
Mr Howard Collins, Chief Operations Officer, Greater Sydney, Transport for NSW
Mr Peter Regan, Chief Executive, Sydney Metro
Mr Matt Longland, Chief Executive, Sydney Trains
Ms Daniela Fontana, Acting Chief Executive, State Transit Authority
Mr Phillip Holliday, Chief Executive Officer, Port Authority of NSW
Mr Anthony Wing, Point to Point Transport Commissioner
Mr Anand Thomas, Acting Executive Director, Central and Southern Sydney Program Office, Transport for NSW,
Ms Benedicte Colin, Chief Executive Officer, Transport Asset Holding Entity
Mr Bernard Carlon, Executive Director, Centre for Road Safety
<b>Invited to appear from 2.00 pm until 5.30 pm in person</b>
Ms Camilla Drover, Acting Deputy Secretary, Infrastructure and Place, Transport for NSW
Ms Megan Bourke-O'Neil, Deputy Secretary, Greater Sydney, Transport for NSW

Resolved, on the motion of Mr Graham: That the committee nominate any additional witnesses to be invited by 12pm, Thursday 14 October 2021.

Resolved, on the motion of Mr Graham: That the committee not invite parliamentary secretaries to appear as a witness at the hearings.

## 6. Adjournment

The committee adjourned at 1.45 pm, until Tuesday 26 October 2021, 9.15 am, Macquarie Room, Parliament House, Budget Estimates hearing – Regional Transport and Roads.

Emma Rogerson  
Committee Clerk

**Minutes no. 48**

Tuesday 26 October 2021

Portfolio Committee No. 6 - Transport and Customer Service

Macquarie Room, Parliament House, Sydney, at 9.17 am

**1. Members present**Ms Boyd, *Chair* (from 9.17 am until 11.16 am, and then from 11.57 am)Mr Banasiak, *Deputy Chair*

Mr Fang (substituting for Mr Farraway)

Mr Farlow

Mr Graham

Mr Poulos (substituting for Mr Mallard *via WebEx*)

Mr Veitch (substituting for Mr Mookhey)

Mr Field (participating, from 10.34 am until 11.00 am)

**2. Correspondence**

The committee noted the following items of correspondence:

***Received***

- 12 October 2021 - Email from Mr Justin Field to the Chair advising that he will be a participating member for the Regional Transport and Roads hearing on 26 October and the Customer Service and Digital hearing on 27 October 2021
- 14 October 2021 - Email from Ms Nella Hall, Office of Hon Mark Latham to the secretariat, advising Mr Latham will be a participating member for the PC7 hearings on 26 and 28 October, PC1 hearings on 27 October and 4 November and the PC6 Transport and Roads hearing on 2 November 2021
- 18 October 2021 - Email from Ms Shani Murphy, Office of the Hon Shayne Mallard MLC, Government Whip, to secretariat, advising that Mr Poulos will be substituting for Mr Mallard for the Regional Transport and Roads hearing on 26 October 2021
- 19 October 2021 - Email from Ms Cara Punch, Office of the Hon Mark Buttigieg MLC, Opposition Whip, to the secretariat, providing Opposition substitutions and participating member advice for preliminary Budget Estimates 2021-2022
- 19 October 2021 - Email from Ms Charlie Inwood, Office of Minister Stokes MP, Minister for Transport and Roads, to the secretariat, confirming witnesses for the hearing on 26 October 2021
- 19 October 2021 - Email from Ms Mica Magee, Office of the Hon Paul Toole MP, Deputy Premier and Minister for Regional Transport and Roads, to the secretariat, confirming witnesses for the hearing on 26 October 2021
- 19 October 2021 - Email from Mr Rowan Carter, Office of the Hon Kevin Anderson MP, Minister for Better Regulation and Innovation, to the secretariat, confirming witnesses for the hearing on 27 October 2021
- 20 October 2021 - Email from Mr Lachlan Barnsley, Office of Mr Sam Farraway MLC, Deputy Government Whip, to the secretariat, advising that Mr Fang will be substituting for Mr Farraway for the PC6 Budget Estimates hearings on 26 and 27 October 2021
- 20 October 2021 - Email from Mr Rowan Carter, Office of the Hon Kevin Anderson MP, Minister for Better Regulation and Innovation, to the secretariat, advising that Mr David Chandler, NSW Building Commissioner will appear instead of Mr Mathew Whitton, Director Consumer, Building and Property, NSW Department of Customer Service at hearing on 27 October 2021.

***Sent***

- 15 October 2021 - Email from the secretariat to the Hon Paul Toole MP, Deputy Premier and Minister for Regional Transport and Roads, forwarding witness invitation for supplementary Budget Estimates 2021-2022
- 15 October 2021 - Email from the secretariat to the Hon Rob Stokes MP, Minister for Transport and Roads, forwarding witness invitation for supplementary Budget Estimates 2021-2022

- 15 October 2021 - Email from the secretariat to Hon Victor Dominello MP, Minister for Customer Service and Digital, forwarding witness invitation for supplementary Budget Estimates 2021-2022
- 15 October 2021 - Email from the secretariat to Hon Kevin Anderson MP, Minister for Better Regulation and Innovation, forwarding witness invitation for supplementary Budget Estimates 2021-2022
- 20 October 2021 - Email from the secretariat to Mr Rowan Carter, Office of the Hon Kevin Anderson MP, seeking confirmation of attendance of Mr Mathew Whitton, Director Consumer, Building and Property, NSW Department of Customer Service at hearing on 27 October 2021.

### 3. Inquiry into Budget Estimates 2021-2022 – supplementary hearings

#### 3.1 Order for examination of portfolios

The committee noted that under the Budget Estimates 2021-2022 resolution the portfolios of Regional Transport and Roads be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 12.45 pm, with 15 minutes reserved for Government questions from 12.45 pm to 1.00 pm, if required.

#### 3.2 Live streaming and recording of hearing

Resolved, on the motion of Mr Banasiak: That the committee publish all recordings of Budget Estimates 2021-2022 supplementary hearings on the Parliament's YouTube channel.

#### 3.3 Public hearing: Regional Transport and Roads

Departmental witnesses were admitted.

The Hon Paul Toole MP, Deputy Premier and Minister for Regional Transport and Roads was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The following witnesses were sworn:

- Mr Rob Sharp, Secretary, Transport for NSW (in person)
- Mr Dale Merrick, A/Chief Customer Officer & Chief Executive, NSW Trainlink, Transport for NSW (via WebEx)
- Mr Pete Allaway, A/Deputy Secretary, Regional and Outer Metropolitan, Transport for NSW (via WebEx)
- Mr Anthony Hayes, Executive Director, Community and Place, Regional and Outer Metropolitan, Transport for NSW (via WebEx)
- Ms Gillian Geraghty, Head of Regional Project Delivery, Infrastructure and Place, Transport for NSW (via WebEx)
- Mr Bernard Carlon, Executive Director, Centres for Road Safety and Maritime Safety, Transport for NSW (via WebEx)
- Ms Barbara Wise, Executive Director, Transport Partnerships, Regional and Outer Metropolitan, Transport for NSW (via WebEx).

The Chair declared the proposed expenditure for the portfolio of Regional Transport and Roads open for examination.

The Deputy Premier and departmental witnesses were examined by the committee.

The Deputy Premier withdrew at 12.46 pm.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 12.46 pm.

**4. Other business**

Resolved, on the motion of Mr Graham: That:

- the hearing scheduled for the inquiry into the acquisition of land in relation to major transport projects on 10 December 2021 be postponed and in its place the committee conduct a hearing for the inquiry into the road tolling regime.
- Transurban and the Australian Competition and Consumer Commission be called as witnesses for the hearing scheduled on 10 December 2021, and appear in person if possible, for the inquiry into the road tolling regime inquiry.

**5. Adjournment**

The committee adjourned at 12.51 pm, until 9.15 am, Wednesday 27 October 2021, Macquarie Room, Budget Estimates hearing — Customer Service and Digital.

Vanessa O'Loan

**Committee Clerk**

**Minutes no. 49**

Wednesday 27 October 2021

Portfolio Committee No. 6 - Transport and Customer Service

Macquarie Room, Parliament House, Sydney, at 9.19 am

**1. Members present**

Ms Boyd, *Chair*

Mr Banasiak, *Deputy Chair*

Mr Fang (substituting for Mr Farraway)

Mr Farlow

Mr Graham

Mr Mallard (until 11.40 am)

Mr Mookhey (from 9.50 am until 11.32 am)

Ms Faehrmann (participating, from 9.58 am until 10.57 am, and from 11.41 am until 12.33 pm)

Mr Field (participating)

Mr Searle (participating)

Mr Shoebridge (participating, until 10.15 am)

**2. Correspondence**

The committee noted the following items of correspondence:

***Received***

- 20 October 2021 - Email from Ms Priya Pagaddinnimath, Office of the Hon Victor Dominello MP, Minister for Customer Service and Digital, to the secretariat, confirming witnesses for the hearing on 27 October 2021
- 20 October 2021 - Email from the Hon John Graham MLC to the committee requesting that the secretariat forward Mr Graham's email to Transport for NSW containing a number of questions to be answered prior to the hearing of Regional Transport and Roads portfolio on 26 October 2021
- 21 October 2021 - Email from Ms Charlie Inwood, Office of the Hon Rob Stokes MP, Minister for Transport and Roads requesting to add Mr Joost de Kock, Deputy Secretary of Customer Strategy and Technology to the witness list for the hearing on 2 November 2021
- 21 October 2021 - Email from Mr Jacob Miller, Office of Ms Cate Faehrmann MLC, to the secretariat advising that Ms Faehrmann will be a participating member for the PC 6 Customer Service and PC 1 Treasury hearings

- 22 October 2021 - Email from Mr Jacob Miller, Office of Ms Cate Faehrmann MLC, to the Chair, advising that Ms Faehrmann will be a participating member for the Transport and Roads hearing on 2 November 2021
- 22 October 2021 - Email from Ms Cara Punch, Office of the Hon Mark Buttigieg MLC, Opposition Whip, to the secretariat, providing updated advice on Opposition substitutions and participating members for Budget Estimates 2021-2022 supplementary hearings
- 23 October 2021 - Email from Ms Nella Hall, Office of Hon Mark Latham MLC, to the secretariat, advising that Mr Latham will be a participating member for the Transport and Roads hearing and other Budget Estimates hearings
- 25 October 2021 - Email from the Hon Mark Pearson MLC, to the secretariat, advising that he will be a participating member for the Better Regulation and Innovation hearing on 27 October 2021.

***Sent:***

- 21 October 2021 - Email from the secretariat to Deputy Premier Paul Toole MP, Minister for Regional NSW and Minister for Regional Transport and Roads forwarding correspondence on behalf of the Chair and members of Portfolio Committee No 6.

### 3. Inquiry into Budget Estimates 2021-2022 – supplementary hearings

#### 3.1 Order for examination of portfolios

The committee noted that under the Budget Estimates 2021-2022 resolution the portfolio of Customer Service and Digital, be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 12.45 pm, with 15 minutes reserved for Government questions from 12.45 pm to 1.00 pm, if required.

#### 3.2 Public hearing: Customer Service and Digital

Departmental witnesses were admitted.

The Hon Victor Dominello MP, Minister for Customer Service and Minister for Digital was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The following witnesses were sworn:

- Ms Emma Hogan, Secretary, Department of Customer Service (in person)
- Mr Damon Rees, Chief Executive Officer, Service NSW, Department of Customer Service (in person from 9.30 am until 11.00 am, and from 11.44 am until 12.45 am, via WebEx from 11.00 am until 11.44 am)
- Mr Adam Dent, Chief Executive Officer, State Insurance Regulatory Authority, Department of Customer Service (via WebEx prior to 11.15 am and in person from 11.15 am until 11.44 am)
- Mr Stephen Brady, Chief Operating Officer, Department of Customer Service (via WebEx)
- Mr William Murphy, Deputy Secretary, Customer, Delivery and Transformation, Department of Customer Service (via WebEx)
- Mr Greg Wells, Deputy Secretary, Digital NSW, Department of Customer Service (via WebEx)
- Ms Rose Webb, Deputy Secretary, Better Regulation Division, Department of Customer Service (via WebEx)
- Ms Elizabeth Tydd, NSW Information Commissioner (via WebEx)
- Ms Samantha Gavel, NSW Privacy Commissioner (via WebEx)
- Mr Philip Crawford, Chairperson, Independent Liquor & Gaming Authority (via WebEx)
- Ms Liz Livingstone, Deputy Secretary, Better Regulation Division, Department of Customer Service (via WebEx)

The Chair declared the proposed expenditure for the portfolio of Customer Service and Digital open for examination.

The Minister and departmental witnesses were examined by the committee.

The Hon. Daniel Mookhey, MLC tabled the following documents:

- iCare Workers Insurance – Nominal Insurer Liability Valuations as at 30 June 2020 and 31 December 2020.

The Minister withdrew at 12.46 pm.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 12.46 pm.

#### **4. Adjournment**

The committee adjourned at 12.46 pm, until 1.45 pm, Wednesday 27 October 2021, Macquarie Room, Budget Estimates hearing — Better Regulation and Innovation.

Madeleine Dowd  
**Committee Clerk**

#### **Minutes no. 50**

Wednesday 27 October 2021

Portfolio Committee No. 6 – Better Regulation and Innovation

Macquarie Room, Parliament House, Sydney, at 1.45 pm

#### **1. Members present**

Ms Boyd, *Chair* (until 2.58 pm then from 3.15 pm)

Mr Banasiak, *Deputy Chair*

Mr Fang (substituting for Mr Farraway)

Mr Farlow

Mr Graham

Mrs Houssos (substituting for Mr Mookhey)

Mr Mallard (from 2.10 pm until 4.00 pm)

Mr Mookhey (participating, from 3.10 pm until 4.03 pm)

Mr Shoebridge (from 2.02 pm until 5.03 pm)

Mr Pearson (participating, from 3.45 pm until 4.28 pm)

#### **2. Inquiry into Budget Estimates 2021-2022 – supplementary hearings**

##### **2.1 Order for examination of portfolios**

The committee noted that under the Budget Estimates 2021-2022 resolution the portfolios of Better Regulation and Innovation, be examined concurrently by Opposition and Crossbench members only, from 2.00 pm to 5.15 pm, with 15 minutes reserved for Government questions from 5.15 pm to 5.30 pm, if required.

##### **2.2 Tended documents – Customer Service and Digital hearing**

Resolved, on the motion of Mr Graham: That the committee accept and publish the following document tendered during the Customer Service and Digital hearing held on Wednesday 27 October 2021:

- iCare Workers Insurance – Nominal Insurer Liability Valuations as at 30 June 2020 and 31 December 2020, tabled by Mr Daniel Mookhey MLC.

### 2.3 Public hearing: Better Regulation and Innovation

Departmental witnesses were admitted.

The Hon Kevin Anderson MP, Minister for Better Regulation and Innovation was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The Chair also reminded the following witnesses that they did not need to be sworn, as they had been sworn at another Budget Estimates hearing for the same committee:

- Ms Emma Hogan, Secretary, Department of Customer Service
- Ms Rose Webb, Deputy Secretary and Fair Trading Commissioner, Department of Customer Service.

The following witnesses were sworn:

- Mr David Chandler, NSW Building Commissioner, Department of Customer Service (in person)
- Mr John Tansey, Executive Director, Policy and Strategy, Department of Customer Service (via WebEx)
- Mr Tony Williams, Executive Director, Compliance and Dispute Resolution, SafeWork NSW (via WebEx)
- Mr Terry O'Brien, Director, Office of Racing, Department of Customer Service (via WebEx)
- Ms Valerie Griswold, Executive Director, Investigations and Enforcement, Better Regulation Division (via WebEx)
- Ms Meaghan McCool, Director, Construction Services Group Metropolitan, SafeWork NSW (via WebEx).

The Chair declared the proposed expenditure for the portfolio of Better Regulation and Innovation open for examination.

The Minister and departmental witnesses were examined by the committee.

Mrs Houssos tabled the following documents:

- Online advertisement for apartment for sale, 417-419 Pacific Highway, Asquith, Century 21 J&V Realty
- Online advertisement for apartment for rent, Unit 201, 18 Harrow Road, Auburn, Ray White Campsie
- Online advertisement for apartment for sale, Unit 606, 18 Harrow Road, Auburn, Laing and Simmons Otlands
- Online advertisement for apartment for sale, Unit 917, 301 Old Northern Road, Castle Hill, Ray White Carlingford
- Online advertisement for apartment for sale, Unit 607, 299-309 Old Northern Road, Castle Hill, Ray White Carlingford.

Mr Shoebridge tabled the following document:

- Powerpoint slides, 'Project Remediate Industry Briefing' by Allan Harriman, Cladding Product Safety Panel Member, Office of the NSW Building Commissioner, Department of Customer Service, 1 September 2021.

The Minister withdrew at 5.15 pm.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 5.15 pm.

## 2.4 Tended documents

Resolved, on the motion of Mr Graham: That the committee accept and publish the following documents tendered during the Better Regulation and Innovation hearing held on Wednesday 27 October 2021:

- Online advertisement for apartment for sale, 417-419 Pacific Highway, Asquith, Century 21 J&V Realty, tabled by Mrs Courtney Houssos MLC
- Online advertisement for apartment for rent, Unit 201, 18 Harrow Road, Auburn, Ray White Campsie, tabled by Mrs Courtney Houssos MLC
- Online advertisement for apartment for sale, Unit 606, 18 Harrow Road, Auburn, Laing and Simmons Oatlands, tabled by Mrs Courtney Houssos MLC
- Online advertisement for apartment for sale, Unit 917, 301 Old Northern Road, Castle Hill, Ray White Carlingford, tabled by Mrs Courtney Houssos MLC
- Online advertisement for apartment for sale, Unit 607, 299-309 Old Northern Road, Castle Hill, Ray White Carlingford, tabled by Mrs Courtney Houssos MLC
- Powerpoint slides, 'Project Remediate Industry Briefing' by Allan Harriman, Cladding Product Safety Panel Member, Office of the NSW Building Commissioner, Department of Customer Service, 1 September 2021, tabled by Mr David Shoebridge MLC.

## 3. Adjournment

The committee adjourned at 5.17 pm, until 9.15 am, Tuesday 2 November 2021, Macquarie Room, Budget Estimates hearing — Transport and Roads.

Merrin Thompson  
**Committee Clerk**

## Minutes no. 51

Tuesday 2 November 2021

Portfolio Committee No. 6 - Transport and Customer Service  
Macquarie Room, Parliament House, Sydney, at 9.17 am

### 1. Members present

Ms Boyd, *Chair*  
Mr Banasiak, *Deputy Chair*  
Mr Farlow  
Mr Farraway  
Mr Graham  
Mr Mallard  
Mr Mookhey (until 3.32 pm)  
Mr Veitch (substituting for Mr Mookhey, from 3.34 pm)  
Ms Faehrmann (participating, from 11.21 am to 11.51 am)

### 2. Correspondence

The committee noted the following items of correspondence:

#### *Received*

- 27 October 2021 - Email from Ms Charlotte Inwood, Office of the Hon Rob Stokes MP, Minister for Transport and Roads, to the secretariat, confirming that Ms Tara McCarthy, Deputy Secretary, Safety, Environment and Regulation, Transport for NSW will appear via Webex for the duration of the Transport and Roads hearing on 2 November 2021
- 29 October 2021 - Email from Ms Cara Punch, Office of the Hon Mark Buttigieg MLC, Opposition Whip, to the secretariat, advising that Mr Veitch will be substituting for Mr Mookhey for the Transport and Roads hearing on 2 November 2021 from 4.00 pm.

### 3. Inquiry into Budget Estimates 2021-2022 – supplementary hearings

#### 3.1 Order for examination of portfolios

The committee noted that under the Budget Estimates 2021-2022 resolution the portfolio of Transport and Roads, be examined by Opposition and Crossbench members only, from 9.30 am to 12.45 pm, and from 2.00 pm to 5.15 pm, with 15 minutes reserved for Government questions at the end of each session, if required.

#### 3.2 Public hearing: Transport and Roads

Departmental witnesses were admitted.

The Hon Rob Stokes MP, Minister for Transport and Roads was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The Chair also reminded the following witnesses that they did not need to be sworn, as they had been sworn at another Budget Estimates hearing for the same committee:

- Mr Rob Sharp, Secretary, Transport for NSW
- Mr Bernard Carlon, Executive Director, Centres for Road Safety and Maritime Safety, Transport for NSW.

The following witnesses were sworn:

- Mr Howard Collins, Chief Operations Officer, Greater Sydney, Transport for NSW (via WebEx)
- Mr Peter Regan, Chief Executive, Sydney Metro (via WebEx)
- Mr Matt Longland, Chief Executive, Sydney Trains (via WebEx)
- Ms Daniela Fontana, Acting Chief Executive, State Transit Authority (via WebEx)
- Mr Phillip Holliday, Chief Executive Officer, Port Authority of NSW (via WebEx)
- Mr Anthony Wing, Point to Point Transport Commissioner (via WebEx)
- Mr Anand Thomas, Acting Executive Director, Central and Southern Sydney Program Office, Transport for NSW (via WebEx)
- Ms Benedicte Colin, Chief Executive, Transport Asset Holding Entity (via WebEx)
- Mr Tim Raimond, Chief Transport Planner, Transport for NSW (via WebEx)
- Mr Joost de Kock, Deputy Secretary of Customer Strategy and Technology, Transport for NSW (via WebEx)
- Ms Tara McCarthy, Deputy Secretary, Safety, Environment and Regulation, Transport for NSW (via WebEx)
- Ms Camilla Drover, Acting Deputy Secretary, Infrastructure and Place, Transport for NSW (via Webex from 9.30 am to 12.45 pm, in person from 2.00 pm to 5.16 pm)
- Ms Megan Bourke-O'Neil, Deputy Secretary, Greater Sydney, Transport for NSW (via Webex from 9.30 am to 12.45 pm, in person from 2.00 pm to 5.16 pm).

The Chair declared the proposed expenditure for the portfolio of Transport and Roads open for examination.

The Minister and departmental witnesses were examined by the committee.

Mr Sharp tendered the following document:

- Letter from Dr Natalie E Pelham CEO and Chief Investigator of Office of Transport Safety Investigations (OTSI) to Mr Rob Sharp, Secretary, Transport for NSW in relation to potential conflicts between Transport Asset Holding Entity of New South Wales (TAHE) commercial imperatives and adequacy of funding for safety and Asset managing, dated 10 August 2021.

The Minister withdrew at 12.45 pm.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 5.16 pm.

### **3.3 Tendered documents**

Resolved, on the motion of Mr Farlow: That the committee accept and publish the following document tendered during the Transport and Roads hearing held on Tuesday 2 November 2021:

- Letter from Dr Natalie E Pelham CEO and Chief Investigator of Office of Transport Safety Investigations (OTSI) to Mr Rob Sharp, Secretary, Transport for NSW in relation to potential conflicts between Transport Asset Holding Entity of New South Wales (TAHE) commercial imperatives and adequacy of funding for safety and Asset managing, dated 10 August 2021, tendered by Mr Rob Sharp, Secretary, Transport for NSW.

## **4. Adjournment**

The committee adjourned at 5.17 pm, *Sine die*.

Sarah Dunn

**Committee Clerk**

## **Minutes no. 55**

Friday 18 February 2022

Portfolio Committee No. 6 – Transport and Customer Service

Via videoconference, at 9.02 am

### **1. Members present**

Ms Boyd, *Chair*

Mr Banasiak, *Deputy Chair*

Mr Amato

Mr Farlow

Mr Graham (*from 9.03 am*)

Mr Harwin

Mr Searle (*substituting for Mr Mookhey*)

### **2. Apologies**

Mr Latham (*participating*)

### **3. Previous minutes**

Resolved, on the motion of Mr Farlow: That draft minutes nos. 48, 49, 50 and 51 be confirmed.

## **4. Inquiry into Budget Estimates 2021-2022**

### **4.1 Correspondence**

The committee noted the following items of correspondence:

#### ***Sent***

- 1 November 2021 – Email from the secretariat, to the Hon Paul Toole MP, Deputy Premier and Minister for Regional Transport and Roads, forwarding transcript of evidence with questions on notice highlighted and supplementary questions

- 2 November 2021 – Email from the secretariat, to the Hon Victor Dominello MP, Minister for Customer Service and Digital, forwarding transcript of evidence with questions on notice highlighted and supplementary questions
- 3 November 2021 – Email from the secretariat, to the Hon Kevin Anderson MP, Minister for Better Regulation and Innovation, forwarding transcript of evidence with questions on notice highlighted and supplementary questions
- 9 November 2021 – Email from the secretariat, to the Hon Rob Stokes MP, Minister for Transport and Roads, forwarding transcript of evidence with questions on notice highlighted and supplementary questions.

#### **4.2 Budget Estimates 2021 -2022 additional hearings timetable**

The committee noted the proposed timetable for additional hearings:

- Metropolitan Roads, Women's Safety and the Prevention of Domestic Violence and Sexual Assault, Tuesday 1 March 2022, Macquarie Room
- Transport, Veterans, Friday 4 March 2022, Macquarie Room
- Infrastructure, Cities and Active Transport, Monday 14 March 2022, Macquarie Room
- Regional Transport and Roads, Wednesday 16 March 2022, Jubilee Room.

#### **4.3 Witnesses, allocation of question time and total hearing time**

The committee noted that as per the Notice of Motion for additional budget estimates hearings:

1. (a) (i) each portfolio, except The Legislature, be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, then from 2.00 pm to 3.00 pm, and from 3.45 pm to 5.15 pm, with 15 minutes reserved for Government questions at the end of the morning and afternoon session, if required,
  - (ii) the portfolio of The Legislature be examined concurrently by Opposition, Crossbench and Government members from 9.30 am until 12.30 pm,
- (b) Ministers be invited to appear for the morning session unless requested by the committee to appear also for the afternoon session.

#### **4.4 Witnesses to appear at hearings**

Resolved, on the motion of Mr Banasiak: That:

- the secretariat circulate witness list to members with any comments or further nominations to be lodged by midday Monday 21 February
- the committee not invite parliamentary secretaries to appear as a witness at the hearings.

#### **4.5 Recording of hearing**

Resolved, on the motion of Mr Searle: That the additional Budget Estimates hearings be recorded and that these recordings be placed on the inquiry webpage as soon as practicable after the hearing.

#### **4.6 Answers to questions on notice**

The committee noted that following answers to questions on notice and supplementary questions were published by the committee clerk under the authorisation of the resolution appointing the committee:

- answers to questions on notice and supplementary questions from the Hon Paul Toole MP, Deputy Premier and Minister for Regional Transport and Roads, received 22 November 2021
- answers to questions on notice from Ms Samantha Gavel, NSW Privacy Commissioner, received 22 November 2021
- answers to questions on notice and supplementary questions from the Hon Victor Dominello MP, Minister for Customer Service and Digital, received 23 November 2021
- answers to questions on notice and supplementary questions from the Hon Kevin Anderson MP, Minister for Better Regulation and Innovation, received 24 November 2021

- answers to questions on notice and supplementary questions from the Hon Rob Stokes MP, Minister for Transport and Roads, received 30 November 2021.

5. \*\*\*

6. **Adjournment**

The committee adjourned at 11.04 am, until 9.15 am, Jubilee Room, Budget Estimates hearing – Metropolitan Roads, Women's Safety and the Prevention of Domestic Violence and Sexual Assault.

Stephen Fujiwara

**Committee Clerk**

**Minutes no. 56**

Tuesday 1 March 2022

Portfolio Committee No. 6 - Transport and Customer Service

Macquarie Room, Parliament House, Sydney, at 9.15 am

1. **Members present**

Ms Boyd, *Chair* (to 5pm)

Mr Banasiak, *Deputy Chair*

Mr Farlow

Mr Graham

Mr Harwin

Mr Mookhey (from 9.26 am)

Ms Sharpe (*participating* from 11.12 am-11.40 am)

2. **Previous minutes**

Resolved, on the motion of Mr Farlow: That draft minutes no. 55 be confirmed.

3. **Correspondence**

The committee noted the following items of correspondence:

***Received***

- 24 February 2022 - Email from Mr Dan Rubenach, Office of the Hon. Rob Stokes MP, confirming the Minister's availability to attend the hearing and nominating departmental witnesses
- 24 February 2022 - Email from Mr Dom Bondar, Office of the Hon David Elliott MP, confirming the Minister's attendance at the hearing and nominating departmental witnesses
- 25 February 2022 - Email from Mr David Tricca, Office of the Hon Natalie Ward MLC, confirming the Minister's attendance at the hearing and nominating departmental witnesses

***Sent***

- 23 February 2022 - Email from the secretariat, to the Hon Natalie Ward MLC, Minister for Metropolitan Roads, and Minister for Women's Safety and the Prevention of Domestic and Sexual Violence, issuing witness invitations for the Budget Estimates 2021-2022 additional hearings
- 23 February 2022 - Email from the secretariat, to the Hon David Elliott MP, Minister for Transport, and Minister for Veterans, issuing witness invitations for the Budget Estimates 2021-2022 additional hearings
- 23 February 2022 - Email from the secretariat, to the Hon Rob Stokes MP, Minister for Infrastructure, Minister for Cities, and Minister for Active Transport, issuing witness invitations for the Budget Estimates 2021-2022 additional hearings
- 23 February 2022 - Email from the secretariat, to the Hon Sam Farraway MLC, Minister for Regional Transport and Roads, issuing witness invitations for the Budget Estimates 2021-2022 additional hearings

#### 4. Leave of absence of a committee member

Resolved, on the motion of Mr Harwin: That the committee grant Mr Banasiak leave of absence for the duration of both the inquiry into road tolling regimes and the inquiry into the privatisation of bus services.

#### 5. Inquiry into Budget Estimates 2021-2022 – supplementary hearings

##### 5.1 Order for examination of portfolios

The committee noted that under the Budget Estimates 2021-2022 resolution each portfolio, except The Legislature, be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, then from 2.00 pm to 3.30 pm, and from 3.45 pm to 5.15 pm, with 15 minutes reserved for Government questions at the end of the morning and afternoon sessions, if required.

##### 5.2 Public hearing: Metropolitan Roads, Women's Safety and the Prevention of Domestic and Sexual Violence

Departmental witnesses were admitted.

Minister Ward MLC was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The Chair also reminded Mr Rob Sharp, Mr Howard Collins, Ms Megan Bourke-O'Neill, Ms Camilla Drover, Mr Bernard Carlon, and Mr Joost de Kock, that they did not need to be sworn, as they have been sworn at another Budget Estimates hearing for the same committee.

The following witnesses were sworn:

- Mr Michael Tidball, Secretary, Department of Communities and Justice
- Ms Anne Campbell, Acting Deputy Secretary, Strategy Policy and Commissioning, Department of Communities and Justice
- Mr Paul McKnight, Deputy Secretary, Law Reform and Legal Services, Department of Communities and Justice
- Mr Peter Dunphy, Acting Deputy Secretary, Safety Environment and Regulation, Transport for NSW

The Chair declared the proposed expenditure for the portfolios of Metropolitan Roads, Women's Safety and the Prevention of Domestic and Sexual Violence open for examination.

The Minister and departmental witnesses were examined by the committee.

The Minister withdrew at 12.45 pm.

Mr Mookhey tendered the following document:

- Document - Infrastructure NSW – Final Business Case Summary : F6 Extension – Stage 1 – June 2018

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 5.14 pm.

##### 5.3 Tended documents

Resolved, on the motion of Mr Farlow: That the committee accept and publish the following documents tendered during the Metropolitan Roads, Women's Safety and the Prevention of Domestic and Sexual Violence hearing held on Tuesday 1 March 2022:

- Infrastructure NSW – Final Business Case Summary : F6 Extension – Stage 1 – June 2018, tendered by Mr Mookhey

## 6. Adjournment

The committee adjourned at 5.18 pm, until 9.15 am, Friday 4 March 2022, Macquarie Room, Budget Estimates hearing — Transport, Veterans

Peta Leemen

**Committee Clerk**

## Minutes no. 57

Friday 4 March 2022

Portfolio Committee No. 6 - Transport and Customer Service

Macquarie Room, Parliament House, Sydney, at 9.15 am

### 1. Members present

Ms Boyd, *Chair*

Mr Banasiak, *Deputy Chair* (until 3.45 pm; from 5.00 pm)

Mr Farlow

Mr Graham

Mr Searle (*substituting for Mr Mookhey until 10.00 am; from 11.45 until 12.45pm*)

Mr Martin (*substituting for Mr Fang*)

Mr Mookhey (*participating until 11.45 am; from 2.00 pm*)

Mr Shoebridge (*participating until 10.15 am; from 3.15 pm until 4.40 pm*)

### 2. Apologies

Mr Harwin

### 3. Correspondence

The committee noted the following items of correspondence:

#### *Received*

- 28 February 2022 - Email from Ms Anju Sharma, Office of the Secretary, Transport for NSW, advising that Ms Meg Bourke-O'Neil is unavailable to give evidence at 1 March hearing
- 28 February 2022 - Email from Mr David Tricca, Office of the Hon. Natalie Ward MLC, advising that Ms Meg Bourke-O'Neil is unavailable to give evidence at 1 March hearing
- 1 March 2022 - Email from Mr Dom Bondar, Office of the Hon David Elliott MP, providing an updated witness list for 4 March hearing
- 1 March 2022 - Letter from The Honourable Damien Tudehope MLC, Leader of the Government in the Legislative Council, to Mr David Blunt, Clerk of the Parliaments, advising of changes in committee membership

### 4. Inquiry into Budget Estimates 2021-2022 – supplementary hearings

#### 4.1 Order for examination of portfolios

The committee noted that under the Budget Estimates 2021-2022 resolution each portfolio, except The Legislature, be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, then from 2.00 pm to 3.30 pm, and from 3.45 pm to 5.15 pm, with 15 minutes reserved for Government questions at the end of the morning and afternoon sessions, if required.

#### 4.2 Public hearing: Transport, Veterans

Departmental witnesses were admitted.

The Honourable David Elliott MP, Minister for Transport and Minister for Veterans was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The Chair also reminded the following witnesses that they did not need to be sworn, as they had been sworn at another Budget Estimates hearing for the same committee:

- Mr Rob Sharp, Secretary, Transport for NSW
- Mr Matt Longland, Chief Executive, Sydney Trains
- Mr Peter Regan, Chief Executive, Sydney Metro
- Mr Howard Collins, Chief Operations Officer, Transport for NSW
- Ms Camilla Drover, Deputy Secretary - Infrastructure and Place, Transport for NSW
- Mr Joost de Kock, Deputy Secretary - Customer Strategy and Technology, Transport for NSW
- Ms Benedicte Colin, Chief Executive Officer, Transport Asset Holding Authority
- Ms Daniela Fontana, Chief Executive, State Transit Authority
- Mr Anthony Wing, Commissioner, NSW Point to Point Commission

The following witness was sworn:

- Ms Caroline Mackaness, Director, Office for Veterans Affairs

The Chair declared the proposed expenditure for the portfolios of Transport and Veterans open for examination.

The Minister and departmental witnesses were examined by the committee.

Mr Mookhey tendered the following documents:

- SMS and email correspondence - TfNSW and Minister Elliott's Office
- Letter from Mr Matt Longland, Chief Executive Sydney Trains and Mr Dale Merrick, Chief Executive NSW Train Link to Mr Costa, Unions NSW regarding enterprise agreement bargaining, 26 February 2022

Minister Elliott tendered the following document:

- List of wheel chair accessibility improvements – NSW train stations

The Minister withdrew at 12.45 pm

Ms Boyd tendered the following document:

- Note – From Minister Elliott's Office to Chair of Portfolio Committee No 6 – 4 March 2022

Mr Sharp tendered the following documents:

- Legal advice - Chief Legal Officer to Mr Rob Sharp – 3 March 2022
- Email - meeting requests from Transport for NSW to Minister Elliott's Office

Mr Longland tendered the following document:

- Risk assessment - operational impacts associated with Protected Industrial Action scheduled between 21 February 2022 and 7 March 2022.

Mr Farlow tendered the following document:

- Screenshot of messages – 24 December 2021.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 5.31 pm.

#### 4.3 Tended documents

Resolved, on the motion of Mr Banasiak: That the committee accept and publish the following documents tendered during the Transport and Veterans hearing held on Friday 4 March 2022:

- SMS and email correspondence - TfNSW and Minister Elliott's Office, tendered by Mr Mookhey MLC.
- Letter from Mr Matt Longland, Chief Executive Sydney Trains and Mr Dale Merrick, Chief Executive NSW Train Link to Mr Costa, Unions NSW regarding enterprise agreement bargaining, 26 February 2022, tendered by Mr Mookhey MLC.
- List of wheel chair accessibility improvements – NSW train stations, tendered by the Hon Minister David Elliott MP
- Note – From Minister Elliott's Office to Chair of Portfolio Committee No 6– 4 March 2022, tendered by Ms Boyd MLC
- Legal advice – Chief Legal Officer to Mr Rob Sharp – 3 March 2022, tendered by Mr Rob Sharp, Secretary, Transport for NSW
- Email – meeting requests from Transport for NSW to Minister Elliott's Office, tendered by Mr Rob Sharp, Secretary, Transport for NSW
- Risk assessment - operational impacts associated with Protected Industrial Action scheduled between 21 February 2022 and 7 March 2022, tendered by Mr Matt Longland, Chief Executive, Sydney Trains
- Screenshot of messages – 24 December 2021, tendered by Mr Farlow MLC.

#### 5. Adjournment

The committee adjourned at 5.35 pm, until 9.15 am, Monday 14 March, Macquarie Room, Budget Estimates hearing — Infrastructure, Cities, Active Transport

Stewart Smith / Joseph Cho

**Committee Clerk**

#### Minutes no. 58

Monday 14 March 2022

Portfolio Committee No. 6 - Transport and Customer Service

Macquarie Room, Parliament House, Sydney, at 9.19 am

#### 1. Members present

Ms Boyd, *Chair (from 9.30 am until 10.30; 11.00 am until 2.10 pm; from 3.08 pm)*

Mr Banasiak, *Deputy Chair*

Mr Fang

Mr Farlow

Mr Graham

Mr Mookhey (*Acting Deputy Chair from 2.00 pm until 2.15 pm*)

Ms Sharpe (*participating from 11.50 am until 12.20 pm*)

Mr Shoebridge (*participating from 10.25 am until 12.45 pm*)

#### 2. Apologies

Mr Harwin

#### 3. Correspondence

The committee noted the following items of correspondence:

##### *Received*

- 8 March 2022 - Email from Anju Sharma, Office of the Secretary, Transport for NSW, advising that Ms Meg Bourke-O'Neil will be unable to appear at 14 March hearing

***Sent***

- 8 March 2022 - Email from the secretariat to Minister Ward, attaching questions on notice and supplementary questions

**4. Inquiry into Budget Estimates 2021-2022 – supplementary hearings****4.1 Order for examination of portfolios**

The committee noted that under the Budget Estimates 2021-2022 resolution each portfolio, except The Legislature, be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, then from 2.00 pm to 3.30 pm, and from 3.45 pm to 5.15 pm, with 15 minutes reserved for Government questions at the end of the morning and afternoon sessions, if required.

**4.2 Public hearing: Infrastructure, Cities, Active Transport**

Departmental witnesses were admitted.

The Hon. Rob Stokes MP, Minister for Infrastructure, Cities and Active Transport was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The Chair also reminded the following witness that they did not need to be sworn, as they had been sworn at another Budget Estimates hearing for the same committee:

- Mr Rob Sharp, Secretary, Transport for NSW

The following witnesses were sworn:

- Mr Simon Draper, Chief Executive Officer, Infrastructure NSW
- Ms Elizabeth Mildwater, Chief Executive Officer, Greater Sydney Commission
- Ms Kiersten Fishburn, Deputy Secretary, Cities and Active Transport, Transport for NSW

The Chair declared the proposed expenditure for the portfolios of Infrastructure, Cities, Active Transport open for examination.

The Minister and departmental witnesses were examined by the committee.

The Minister withdrew at 12.45 pm.

The Chair noted the absence of the Chair and Deputy Chair for the afternoon session of the Infrastructure, Cities and Active Transport, Budget Estimates hearing.

The Chair called for nominations for a member to act as Deputy Chair for the purposes of the meeting.

Mr Fang moved: That Mr Mookhey be elected Deputy Chair of the committee.

There being no further nominations, the Chair declared Mr Mookhey Deputy Chair for the afternoon session of the Infrastructure, Cities and Active Transport, Budget Estimates hearing.

The Chair also reminded the following witness that they did not need to be sworn, as they had been sworn at another Budget Estimates hearing for the same committee:

- Ms Camilla Drover, Deputy Secretary, Infrastructure and Place, Transport for NSW.

The following witness was sworn:

- Ms Suellen Fitzgerald, Chief Executive, Greater Sydney Parklands.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 3.47 pm.

**5. Election of Acting Deputy Chair**

The Chair noted the absence of both the Chair and Deputy Chair for the meeting on Wednesday 16 March 2022.

The Chair called for nominations for a member to act as Deputy Chair for the purposes of the meeting.

Mr Fang moved: That Mr Mookhey be elected Deputy Chair of the committee for 16 March 2022 only.

There being no further nominations, the Chair declared Mr Mookhey elected Deputy Chair for the meeting on Wednesday 16 March 2022.

**6. Adjournment**

The committee adjourned at 3.56 pm, until 9.15 am, Wednesday 16 March 2022, Jubilee Room, Budget Estimates hearing — Regional Transport and Roads

Lauren Evans

**Committee Clerk**

**Minutes no. 59**

Wednesday 16 March 2022

Portfolio Committee No. 6 - Transport and Customer Service

Jubilee Room, Parliament House, Sydney, at 9.15 am

**1. Members present**

Ms Boyd, *Chair* (until 9.35)

Mr Mookhey (*Deputy Chair*)

Mr Fang

Mr Farlow

Ms Faehrmann (*via videoconference*) (until 11.00 am, from 12.00 pm to 12.45 pm)

Mr Graham

Mr Field (*participating*) (until 11.00 am, 11.45 am-12.45 pm, from 2.45 pm-3.35 pm )

**2. Apologies**

Mr Banasiak

**3. Correspondence**

The committee noted the following items of correspondence:

***Received:***

- 14 March 2022 - Email from Ashley Meyer-Dilley, Office of the Hon. Sam Faraway MLC, nominating departmental witnesses

***Sent:***

- 10 March 2022 - Email from the secretariat to the Hon David Elliott MP, Minister for Transport, and the Minister for Veterans, requesting transcript corrections, answers to questions on notice and answers to supplementary questions - sent 10 March 2022

**4. \*\*\***

**5. \*\*\***

## 6. Inquiry into Budget Estimates 2021-2022 – supplementary hearings

### 6.1 Order for examination of portfolios

The committee noted that under the Budget Estimates 2021-2022 resolution each portfolio, except The Legislature, be examined concurrently by Opposition and Crossbench members only, from 9.30 am to 11.00 am, and from 11.15 am to 12.45 pm, then from 2.00 pm to 3.30 pm, and from 3.45 pm to 5.15 pm, with 15 minutes reserved for Government questions at the end of the morning and afternoon sessions, if required.

### 6.2 Public hearing: Regional Transport and Roads

Departmental witnesses were admitted.

The Hon Sam Faraway MLC, Minister for Regional Transport and Roads was admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters. The Chair noted that members of Parliament swear an oath to their office, and therefore do not need to be sworn prior to giving evidence before a committee.

The Chair also reminded the following witnesses that they did not need to be sworn, as they had been sworn at another Budget Estimates hearing for the same committee:

- Mr Rob Sharp, Secretary, Transport for NSW
- Mr Peter Dunphy, A/Deputy Secretary, Safety Environment and Regulation, Transport for NSW
- Mr Joost de Kock, Deputy Secretary, Customer, Strategy and Technology, Transport for NSW
- Mr Peter Allaway, Chief Customer Officer, Regional and Outer Metropolitan, Transport for NSW
- Mr Anthony Hayes, Executive Director, Community and Place, Transport for NSW
- Ms Barbara Wise, Executive Director, Transport Partnerships, Transport for NSW
- Ms Gilian Geraghty, Chief Development Officer, Infrastructure & Place, Transport for NSW
- Mr Bernard Carlon, Chief, Centre for Road Safety and Maritime Safety, Transport for NSW

The following witnesses were sworn:

- Mr Matt Fuller, Deputy Secretary, Regional and Outer Metropolitan, Transport for NSW
- Mr Dale Merrick, A/Chief Executive NSW Trains, Transport for NSW
- Ms Cynthia Heydon, Executive Director, Planning and Programs, Transport for NSW

The Chair declared the proposed expenditure for the portfolios of Regional Transport and Roads open for examination.

The Minister and departmental witnesses were examined by the committee.

Minister Faraway tendered the following document:

- Copy of text message from Matt Fuller to Minister Faraway and staff, sent at 10.43 pm on 20 February 2022.

Hon John Graham MLC tendered the following document:

- Letter from Mr Terry Sweeney, Director, Customer Response, Transport for NSW to Mr Jeremy Bath, CEO, City of Newcastle, dated 7 March 2022, regarding transportation of materials from the Western Harbour Tunnel and Beaches Link project to Newcastle.

The Minister withdrew at 12.46 pm.

Mr Rob Sharp tendered the following documents:

- Briefing note by Matt Longland, Chief Executive, Sydney Trains, on impacts associated with protected industrial action scheduled to commence on 19 and 20 March 2022, dated 14 March 2022.

- Notices of protected industrial action by the Rail, Tram and Bus Union, dated 9 March 2022, 9 March 2022 and 15 March 2022.

The evidence concluded and the witnesses withdrew.

The public hearing concluded at 4.54 pm.

### **6.3 Tendered documents**

Resolved, on the motion of Mr Graham: That the committee accept and publish the following documents tendered during the Regional Transport and Roads hearing held on Wednesday 16 March 2022:

- Copy of text message from Matt Fuller to Minister Farraway and staff, sent at 10.43 pm on 20 February 2022, tendered by Minister Farraway
- Letter from Mr Terry Sweeney, Director, Customer Response, Transport for NSW to Mr Jeremy Bath, CEO, City of Newcastle, dated 7 March 2022, regarding transportation of materials from the Western Harbour Tunnel and Beaches Link project to Newcastle, tendered by the Hon John Graham MLC
- Briefing note by Matt Longland, Chief Executive, Sydney Trains, on impacts associated with protected industrial action scheduled to commence on 19 and 20 March 2022, dated 14 March 2022, tendered by Mr Rob Sharp
- Notices of protected industrial action by the Rail, Tram and Bus Union, dated 9 March 2022, 9 March 2022 and 15 March 2022, tendered by Mr Rob Sharp.

## **7. Adjournment**

The committee adjourned at 4.57 pm, *sine die*.

Peta Leemen

**Committee Clerk**

### **Minutes no. 65**

Monday 30 May 2022

Portfolio Committee No. 6 - Transport and Customer Service

Room 814/815, Parliament House, Sydney, at 9.17 am

#### **1. Members present**

Ms Boyd, *Chair*

Mr Fang

Mr Farlow

Mr Graham

Mr Rath

Mr Veitch (*substituting for Mr Mookbey*)

#### **2. Apologies**

Mr Banasiak

#### **3. Election of Deputy Chair**

Resolved, on the motion of Mr Graham: That Mr Veitch be the Deputy Chair for the purposes of the hearing on 30 May 2022 only.

#### 4. Correspondence

The committee noted the following items of correspondence:

##### *Received*

- 4 April 2022 – Email from Office of Minister Elliot, Minister for Transport, Veterans, providing responses to questions on notice and supplementary questions from hearing of 4 March 2022
- 26 May 2022 – Email from Transport for NSW, confirming list of witnesses appearing at hearing 30 May 2022.

##### *Sent:*

- 19 May 2022 – Email from secretariat to Minister Elliot inviting Transport for NSW officers to an additional hearing on 30 May 2022.

#### 5. Inquiry into Budget Estimates 2021-2022 – additional hearing - Transport

##### 5.1 Supplementary questions / answers

Resolved, on the motion of Mr Rath: That:

- members have 24 hours after distribution of the transcript to submit supplementary questions
- witnesses return any answers to questions on notice or supplementary questions by 17 June 2022.

##### 5.2 Public hearing: Transport

Departmental witnesses were admitted.

The Chair made an opening statement regarding the broadcasting of proceedings and other matters.

The Chair reminded the following witnesses that they did not need to be sworn, as they had been sworn at another Budget Estimates hearing for the same committee:

- Mr Rob Sharp, Secretary, Transport for NSW
- Mr Howard Collins, Chief Operations Officer, Greater Sydney, Transport for NSW
- Mr Matt Longland, Chief Executive, Sydney Trains
- Mr Matt Longland, Chief Executive, Sydney Trains
- Mr Dale Merrick, CEO, NSW Trainslink.

The following witness was sworn:

- Ms Tracey Taylor, Chief People Officer, Transport for NSW.

The Chair declared the proposed expenditure for the portfolio of Transport open for examination.

The departmental witnesses were examined by the committee.

The public hearing concluded at 12.00 pm.

#### 6. Adjournment

The committee adjourned at 12.01 pm until Tuesday 31 May 2022 (public hearing).

Stewart Smith  
Committee Clerk

**Draft minutes no. 67**

Thursday 23 June 2022

Portfolio Committee No. 6 - Transport and Customer Service

Room 814/815, Parliament House, Sydney, at 1.34 pm

**1. Members present**Ms Boyd, *Chair*Mr Banasiak, *Deputy Chair*

Mr Fang

Mr Graham

Mr Rath

**2. Apologies**

Mr Graham

Mr Mookhey

**3. Previous minutes**

Resolved, on the motion of Mr Banasiak: That draft minutes nos. 56, 57, 58, 59 and 65 be confirmed.

**4. Inquiry into Budget Estimates 2021-2022 – further hearings****4.1 Answers to questions on notice and supplementary questions (*previously circulated*)**

The committee noted that the following answers to questions on notice and supplementary questions were published by the committee clerk under the authorisation of the resolution establishing the Inquiry:

- Answers to questions on notice and supplementary questions - Hon Natalie Ward MLC - Metropolitan Roads, Women's Safety and Prevention of Domestic and Sexual Violence - received 29 March 2022
- Answers to questions on notice and supplementary questions - Hon David Elliott MP - Minister for Transport and Veterans - received 4 April 2022
- Answers to questions on notice and supplementary questions- Hon Rob Stokes MP - Minister for Infrastructure, Cities and Active Transport - received 8 April 2022
- Answers to questions on notice and supplementary questions- Hon Sam Farraway MLC - Minister for Regional Transport and Roads - received 12 April 2022
- Answers to questions on notice and supplementary questions - Hon David Elliott MP - Minister for Transport and Veterans - received 20 June 2022.

**4.2 Consideration of Chair's draft report**

The Chair submitted her draft report entitled Budget Estimates 2021-2022, which, having been previously circulated, was taken as being read.

Resolved, on the motion of Mr Banasiak: That:

The draft report be the report of the committee and that the committee present the report to the House;

The transcripts of evidence, tabled documents, answers to questions on notice and supplementary questions, and correspondence relating to the inquiry be tabled in the House with the report;

Upon tabling, all unpublished transcripts of evidence, tabled documents, answers to questions on notice and supplementary questions, and correspondence relating to the inquiry, be published by the committee, except for those documents kept confidential by resolution of the committee;

The committee secretariat correct any typographical, grammatical and formatting errors prior to tabling;

That the report be tabled by June 30 2022.

**5. Adjournment**

The committee adjourned at 1.34 pm, *sine die*.

Stewart Smith  
**Committee Clerk**





